# SpearMC

**TRAINING**

# Oracle Guided Learning for PeopleSoft

Oracle Guided Learning (OGL) revolutionizes the way users interact with PeopleSoft. OGL is next-generation technology that offers in-application guidance without having to refer to an offline training manual. The no-code software seamlessly integrates with PeopleSoft and provides walk-throughs, helpful tips, self-help menus and task lists for a more intuitive experience for employees, students, customers and suppliers.

## Why Add Oracle Guided Learning?

OGL will transform the way you support your users with more effective guidance at the point of need. Benefits include:

### EASE OF USE
Engages and guides users without a heavy-handed training requirement.

### EFFECTIVE
Enhances the user experience with step-by-step guides for navigating complex tasks.

### SUPPORT TICKET REDUCTION
As users elect to receive guidance, support tickets are reduced as bugs are avoided and support desk phone calls become unnecessary.

### BUILT-IN ANALYTICS
Determine which guides are being used effectively, and collect feedback from the users.

### EFFECTIVE GUIDANCE FOR USERS

Oracle Guided Learning is a **Digital Adoption Platform** technology which offers an intuitive, real-time solution to your team.

- Process Guides
- Smart Tips
- Task Lists
- Analytics

**SEE OGL IN ACTION** →

Email info@spearmc.com or call 866-SPEARMC for more information.

ORACLE | Partner

*Expertise in*
**Oracle EPM Cloud**
in North America

*Expertise in*
**PeopleSoft**
in North America

*Expertise in*
**Oracle Cloud Platform**
in North America

ORACLE | Education Reseller

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# Starter Kit for Oracle Guided Learning

## EXPEDITE THE LAUNCH OF OGL FOR PEOPLESOFT

In addition to training and implementation services, SpearMC offers a Starter Kit to help your team fast-track development of OGL guides for PeopleSoft. The Starter Kit works immediately after importing it to your PeopleSoft environment, and our team provides training on how to update guides.

## Why Use SpearMC's OGL Starter Kit?

### WORKS OUT OF THE BOX
The Starter Kit immediately works in your environment. Simply turn guides on or off.

### WORKS FOR ALL PEOPLESOFT CUSTOMERS
Our guides will work in all PeopleSoft versions and deployment models.

### ADAPTABILITY
We provide training on how to modify the guides, add or remove steps, update language, links, and logos. We will help you migrate to Search-Based guides or even to the Classic Menu.

### TEMPLATES TO COPY
Quickly copy and modify templates and techniques for Process Guides, Smart Tips, Task Lists, Launchers and more.

### STARTER KIT CONTENT

- Employee/Manager Self-Service
- Applicant/Student Self-Service
- Supplier/Customer Self-Service
- Core Functional – FSCM, HCM, Campus
- PeopleTools and Support Desk
- Enterprise Components

**LEARN MORE ABOUT OGL** →

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