IMPLEMENTING FLUID STUDENT SELF-SERVICE

SESSION 4516
10 October 2018

EMEA ALLIANCE 9-10 OCTOBER 2018

PRESENTERS

Steve Smith

Head of Enterprise Systems

University of Cambridge

steve.smith@uis.cam.ac.uk

Stefan van Liempt

Consultant

CY2

stefan@cy2.nl

UNIVERSITY OF CAMBRIDGE

CAMBRIDGE OVERVIEW

Collegiate University with 31 Colleges, over 100 departments in 6 schools

Over 28,000 Students (19,000 FTE) and 10,000 Staff

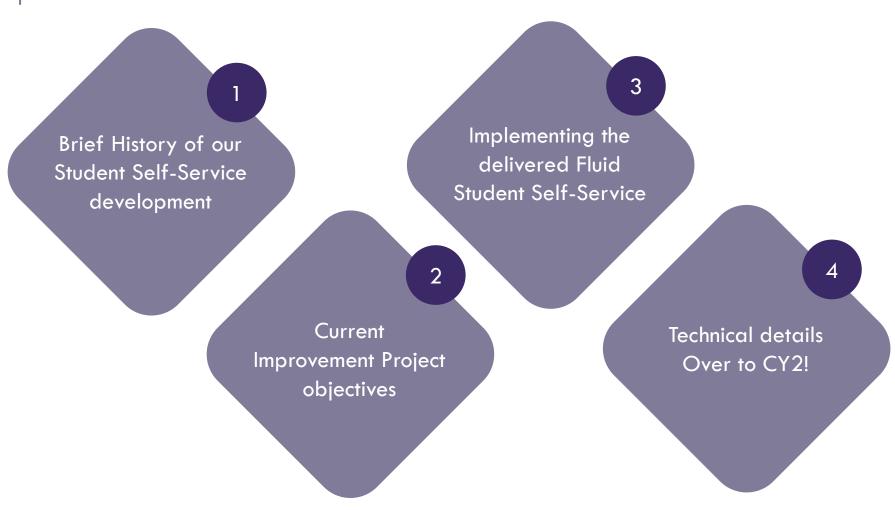| Year	Cambridge Event	Year	World Event
1209	Earliest Record of the University		
		1215	Signing of the Magna Carta
1284	Peterhouse, the first College		
		1340	University attacked in the Great Rising
1535	Henry VIII founds Trinity College		
		1675	St Pauls Cathedral
1829	First Boat Race		
		1859	Big Ben installed in the Clock Tower
1869	Girton, first women's College		
		1894	Tower Bridge opened
2009	University celebrates 800th Anniversary		

CAMBRIDGE & ORACLE

Campus Solutions 9.2

PeopleTools 8.55

E-Business Suite 12.1

AGENDA

1 Brief History of our Student Self-Service development

2 Current Improvement Project objectives

3 Implementing the delivered Fluid Student Self-Service

4 Technical details Over to CY2!

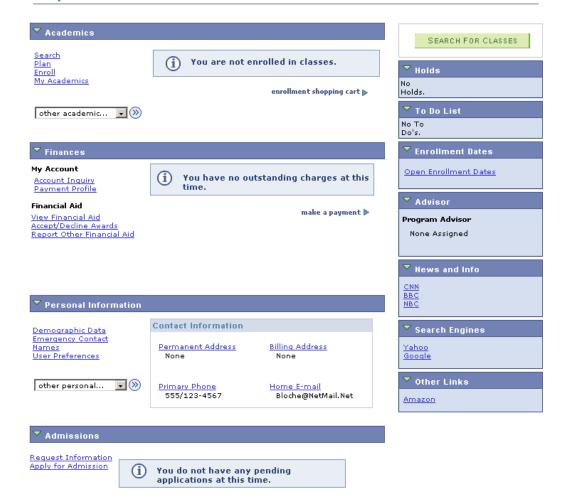# BRIEF HISTORY OF SELF-SERVICE AT CAMBRIDGE

WHERE WE STARTED FROM

BRIEF HISTORY

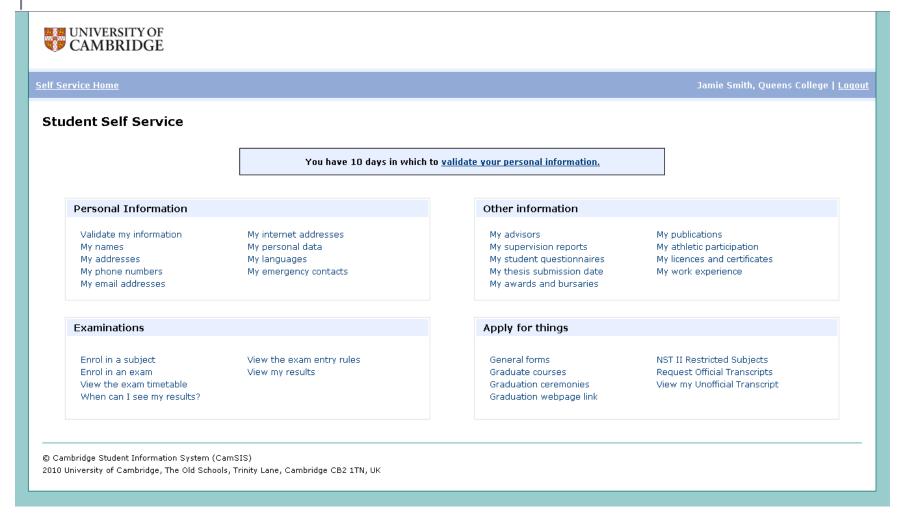First UK institution to implement Campus Solutions (called CamSIS internally)

1. Project started in 2004 on CS 8.0

2. Phased CS implementation started in 2005

3. Initial implementation with delivered Self-Service

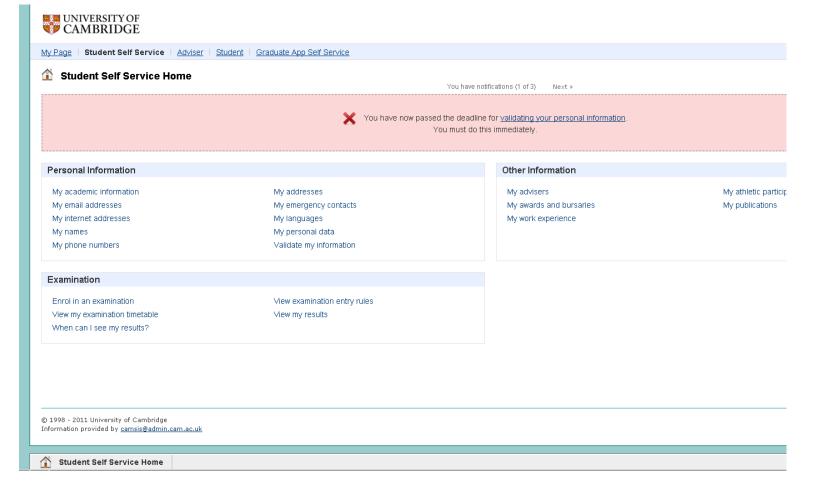4. Student Experience Project 2009
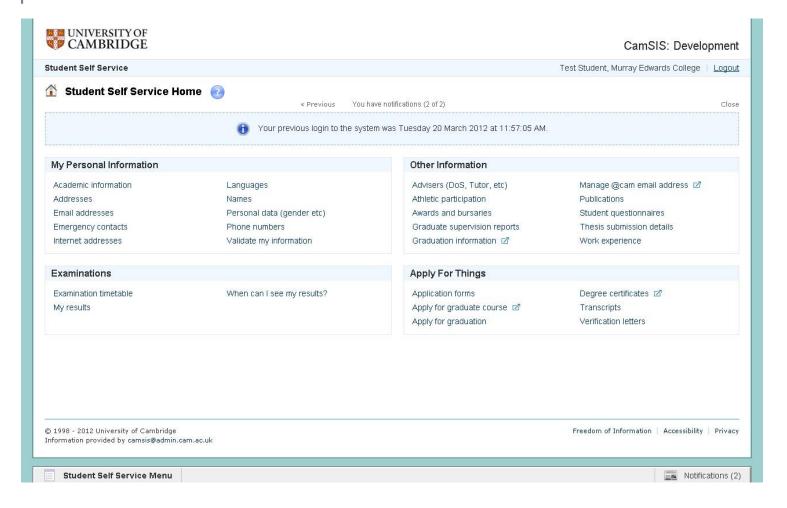
DELIVERED SELF-SERVICE
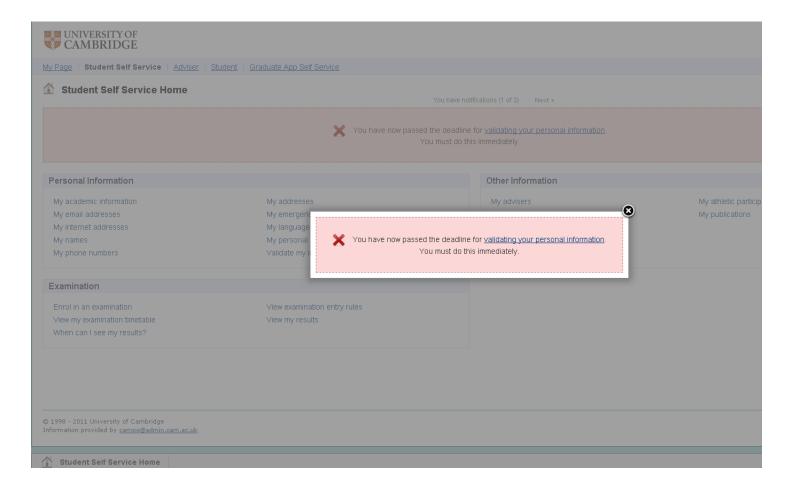
Betty's Student Center

Academics

Search
Plan
Enroll
My Academics

(i) You are not enrolled in classes.

enrollment shopping cart ▶

[other academic... ▾] ⊛

Finances

My Account
Account Inquiry
Payment Profile

(i) You have no outstanding charges at this time.

Financial Aid
View Financial Aid
Accept/Decline Awards
Report Other Financial Aid

make a payment ▶

Personal Information

Demographic Data
Emergency Contact
Names
User Preferences

[other personal... ▾] ⊛

Contact Information

Permanent Address	Billing Address
None	None
Primary Phone	Home E-mail
555/123-4567	Bloche@NetMail.Net

Admissions

Request Information
Apply for Admission

(i) You do not have any pending applications at this time.

SEARCH FOR CLASSES

Holds
No Holds.

To Do List
No To Do's.

Enrollment Dates
Open Enrollment Dates

Advisor
Program Advisor
None Assigned

News and Info
CNN
BBC
NBC

Search Engines
Yahoo
Google

Other Links
Amazon

MOCKUPS FOR BESPOKE SELF-SERVICE

UNIVERSITY OF CAMBRIDGE

Jamie Smith, Queens College | Logout

Student Self Service

You have 10 days in which to **validate your personal information.**

Personal Information

Validate my information   My internet addresses
My names   My personal data
My addresses   My languages
My phone numbers   My emergency contacts
My email addresses

Other information

My advisors   My publications
My supervision reports   My athletic participation
My student questionnaires   My licences and certificates
My thesis submission date   My work experience
My awards and bursaries

Examinations

Enrol in a subject   View the exam entry rules
Enrol in an exam   View my results
View the exam timetable
When can I see my results?

Apply for things

General forms   NST II Restricted Subjects
Graduate courses   Request Official Transcripts
Graduation ceremonies   View my Unofficial Transcript
Graduation webpage link

© Cambridge Student Information System (CamSIS)
2010 University of Cambridge, The Old Schools, Trinity Lane, Cambridge CB2 1TN, UK
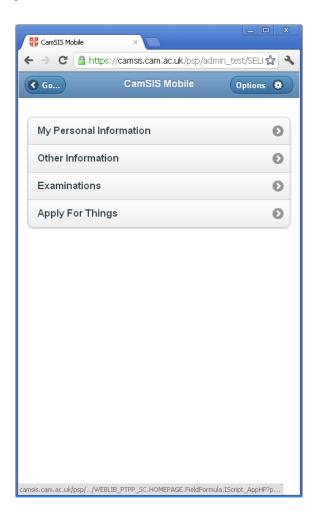
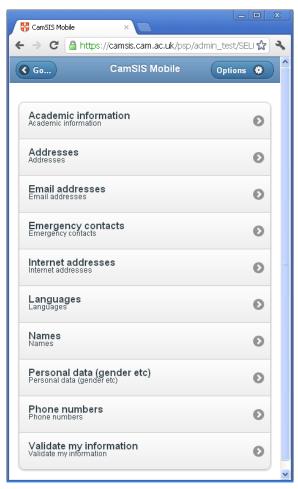# INITIAL BESPOKE SELF-SERVICE

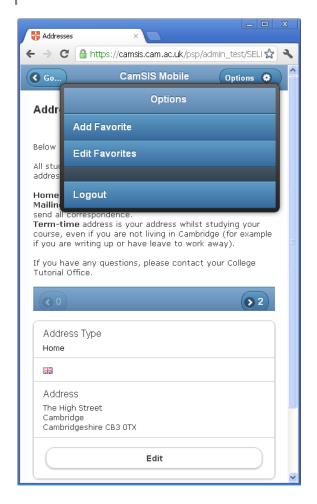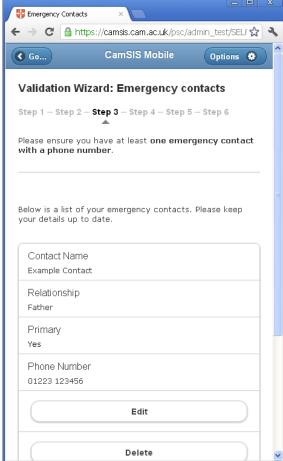# INITIAL BESPOKE SELF-SERVICE

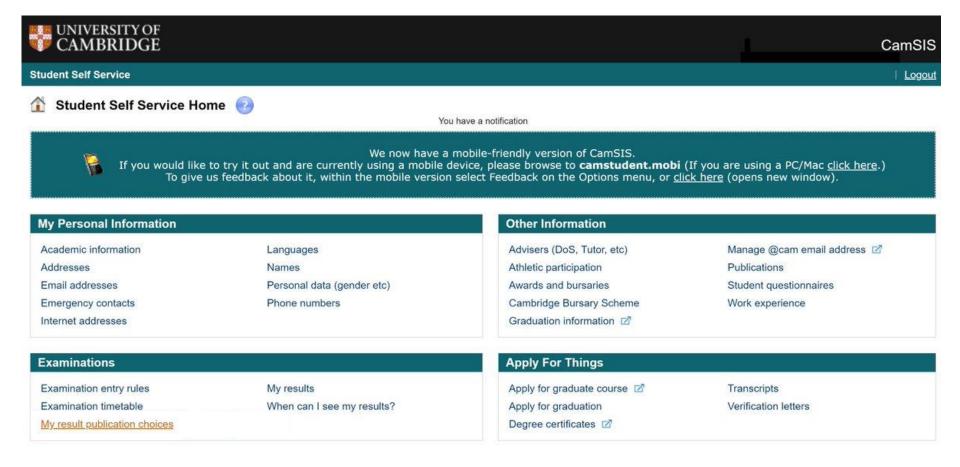# NOTIFICATIONS - BESPOKE SELF-SERVICE

SEPARATE MOBILE SOLUTION

SEPARATE MOBILE SOLUTION

UPDATED CAMBRIDGE BRANDING

IMPROVEMENT PROGRAMME

WHY WE ARE MAKING THESE CHANGES

EMEA ALLIANCE 9-10 OCTOBER 2018

WHY IS THE PROGRAMME HAPPENING?

The programme will ensure that CamSIS continues:

1. to support effective and efficient student administration

2. to be the official repository of the student's record from initial contact and application all the way through to graduation, and the sole source of official University and College transcripts

3. to be the source of the statutory reports that secure University funding by making use of new system features to improve the experience for users and bringing CamSIS fully up-to-date technically.

PROGRAMME OBJECTIVES

1. Ensure continued sustainability of CamSIS

2. Improve the efficiency and effectiveness of student administration operations

3. Keep CamSIS kept up-to-date with supplier maintenance

4. Reduce cost of CamSIS maintenance

5. Improve user experience of CamSIS

6. Enhance flexibility of CamSIS

7. Align with University strategy for core information systems

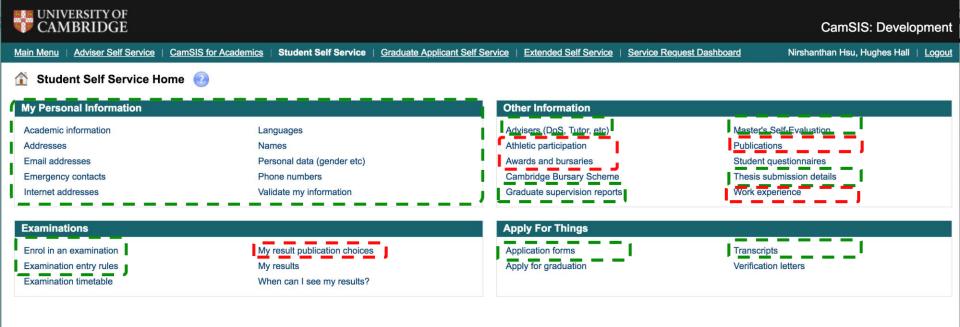# USER INTERFACE PROJECT

WHAT ARE WE DOING ?

PROJECT BENEFITS

The high-level benefits are:

1. Improved and Consistent user experience

2. Enable other improvements to be deployed via fluid

3. Reduced maintenance costs

4. Reduced user support and training needs

TIMELINE
FLUID SELF-SERVICE

Dec - Jan '18

Mock-ups
Card sorting

Apr - Jun '18

technical tests
with small team
- functionality
- responsiveness
- requirements

Aug '18

migration
training
production

Specs — Design — Develop — Test — UAT — Go live

4 sessions
requirements
gathering

Dec '17

Devs building
Fluid pages

Feb – Jun '18

Students and rest of
the team joins for
further testing

Jun - Jul '18

EMEA ALLIANCE 11-12 OCTOBER 2016

OLD SELF-SERVICE
LANDINGPAGE

DESIGNING THE NEW SELF-SERVICE

Student research

- Two focus groups (10 students) provided feedback on the new interface

- All had a very positive initial impression - "Simple; tons better; clean, easier"

- They indicated that they feel it is easier to understand than the current pages

- They felt that support requests for this interface may reduce

Student Self Service

Your new CamSIS homepage

CamSIS is Cambridge's central system for handling official student data. From this new homepage you can carry out tasks such as managing your personal and academic record, view results, request transcripts and apply for graduation.

Help and support

Personal

Academic

Exams

Results

Graduation

Tasks

1 To Do's

Give us feedback

- Old Self-service Homepage

- New Self-service Homepage

My Personal Information

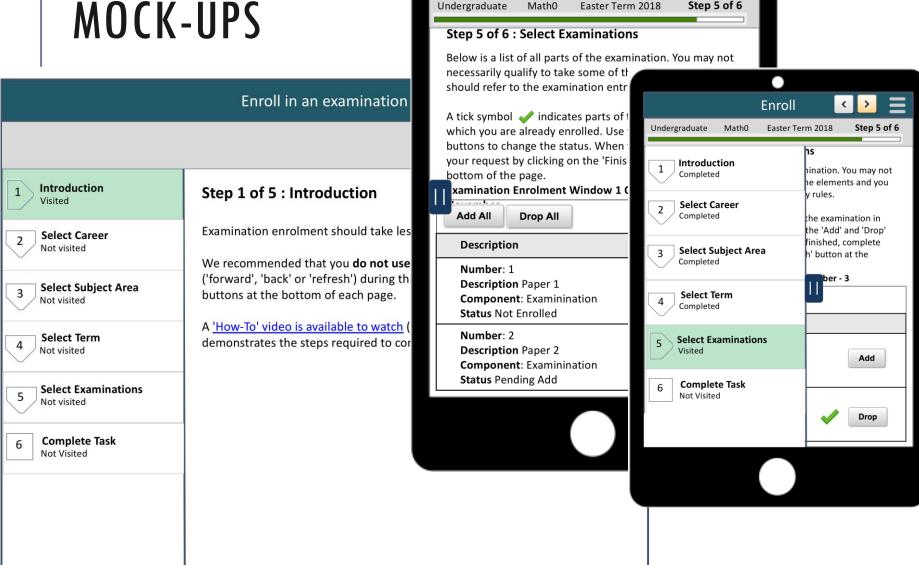|	
Academic information	Languages
Addresses	Names
Email addresses	Personal data (gender etc)
Emergency contacts	Phone numbers
Internet addresses	Validate my information

Other Information

Advisers (DoS, Tutor, etc)	Master's Self-Evaluation
Athletic participation	Publications
Awards and bursaries	Student questionnaires
Cambridge Bursary Scheme	Thesis submission details
Graduate supervision reports	Work experience

Apply For Things

Application forms	Transcripts
Apply for graduation	Verification letters

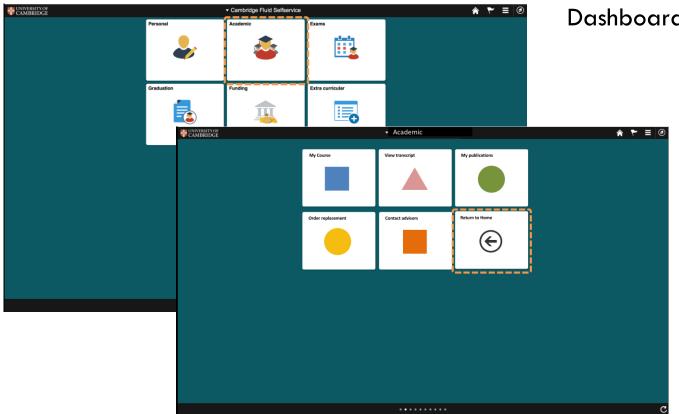**Examinations**

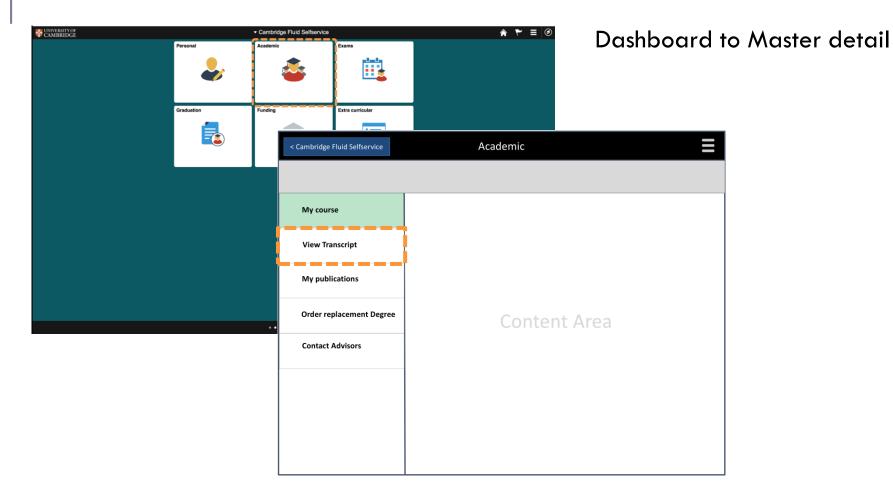|	
Enrol in an examination	My result publication choices
Examination entry rules	My results
Examination timetable	When can I see my results?

MOCK-UPS

Enroll in an examination

1	**Introduction** Visited	
2	**Select Career** Not visited	
3	**Select Subject Area** Not visited	
4	**Select Term** Not visited	
5	**Select Examinations** Not visited	
6	**Complete Task** Not Visited	

Step 1 of 5 : Introduction

Examination enrolment should take les

We recommended that you **do not use**
('forward', 'back' or 'refresh') during thi
buttons at the bottom of each page.

A ['How-To' video is available to watch](#) (
demonstrates the steps required to cor

Enroll

Undergraduate   Math0   Easter Term 2018   **Step 5 of 6**

Step 5 of 6 : Select Examinations

Below is a list of all parts of the examination. You may not
necessarily qualify to take some of t
should refer to the examination entr

A tick symbol ✔ indicates parts of
which you are already enrolled. Use
buttons to change the status. When
your request by clicking on the 'Finis
bottom of the page.

xamination Enrolment Window 1 (
vember

Add All	Drop All

Description
Number: 1 **Description** Paper 1 **Component**: Examinination **Status** Not Enrolled
Number: 2 **Description** Paper 2 **Component**: Examinination **Status** Pending Add

---

Enroll

Undergraduate   Math0   Easter Term 2018   **Step 5 of 6**

1	**Introduction** Completed	
2	**Select Career** Completed	
3	**Select Subject Area** Completed	
4	**Select Term** Completed	
5	**Select Examinations** Visited	
6	**Complete Task** Not Visited	

ns

nination. You may not
e elements and you
y rules.

the examination in
the 'Add' and 'Drop'
finished, complete
h' button at the

ber - 3

Add
✔ Drop

NAV DECISION

Dashboard to Dashboard

NAV DECISION

Dashboard to Master detail

SUPPORTIVE PROJECT TOOLS

JIRA

Great tool to track **progression**

SLACK

Great tool to discuss **details**

CONFIGURATION DECISIONS

1 Organize your Fluid pages
How to order structure & content

2 Master / Detail

3 Activity Guides

4 Useful standards
templates, pages

ORGANIZE YOUR FLUID PAGES

During the project a lot of CREF objects were created:

1. Fluid Pages

2. Tiles

3. Navigation Collections

These objects reside in the portal registry and are our building blocks for Master Detail and Activity Guides (later more)

What would be a good structure?

Structure and Content

* Click the folder label to view the child folders and content references for that folder

* Click the "Edit" link to edit the folder definition

Label	Edit	Sequence number	
Fluid Structure Content	Edit	0	−
Hidden Components	Edit	0	−
My Favourites	Edit	0	−
Portal Objects	Edit	0	−
Student Elections	Edit	0	−
Adviser Self Service	Edit	1	−
Student Self Service	Edit	1	−
Grad. Applicant Self Service	Edit	2	−
Extended Self Service	Edit	3	−
CamSIS for Academics	Edit	10	−
Self Service	Edit	100	−

Folders — Personalise | Find | View All | First 1-54 of 54 Last

ORGANIZE YOUR FLUID PAGES

We started to bring all Fluid pages in a custom created folder.

Student Self Service > Fluid Pages

This way they are easy to track down for maintenance.

Student Self Service > Fluid Pages

Link	Node Name	Label	Edit	Sequence number	Create Link	Number of links	
☐	LOCAL_NODE	Personal	Edit	1	Link	1	−
☐	LOCAL_NODE	Academic	Edit	2	Link	1	−
☐	LOCAL_NODE	Exams	Edit	3	Link	1	−
☐	LOCAL_NODE	Results	Edit	4	Link	0	−
☐	LOCAL_NODE	Graduation	Edit	5	Link	1	−
☐	LOCAL_NODE	My course	Edit	6	Link	1	−
☐	LOCAL_NODE	Visa applications	Edit	100	Create Link	0	−
☐	LOCAL_NODE	View ATAS document	Edit	110	Create Link	1	−
☐	LOCAL_NODE	My awards and bursaries	Edit	120	Create Link	1	−
☐	LOCAL_NODE	Verify exam enrolments	Edit	130	Create Link	1	−
☐	LOCAL_NODE	View results	Edit	140	Create Link	2	−
☐	LOCAL_NODE	Result publication dates	Edit	150	Create Link	1	−
☐	LOCAL_NODE	View exam timetable	Edit	160	Create Link	1	−
☐	LOCAL_NODE	Request a verification letter	Edit	170	Create Link	1	−
☐	LOCAL_NODE	Request a transcript	Edit	180	Create Link	2	−
☐	LOCAL_NODE	Exam entry rules	Edit	190	Create Link	1	−
☐	LOCAL_NODE	Contact key academic staff	Edit	200	Create Link	1	−
☐		Graduation information	Edit	210	Create Link	0	−
☐		Apply for a graduate course	Edit	220	Create Link	1	−
☐		Degree certificates	Edit	225	Create Link	1	−
☐		Manage @cam email address	Edit	230	Create Link	1	−
☐	LOCAL_NODE	Apply for graduation	Edit	240	Create Link	1	−
☐	LOCAL_NODE	Enrol in an exam	Edit	250	Create Link	1	−
☐	LOCAL_NODE	NST II subject allocation	Edit	260	Create Link	1	−
☐	LOCAL_NODE	Navigation	Edit	270	Create Link	0	−
☐	LOCAL_NODE	Change my student status	Edit	280	Create Link	1	−
☐	LOCAL_NODE	Forms and questionnaires	Edit	290	Create Link	2	−
☐	LOCAL_NODE	Student Questionaires	Edit	295	Create Link	0	−
☐	LOCAL_NODE	Change my publication choice	Edit	300	Create Link	1	−
☐	LOCAL_NODE	View placement schedules	Edit	310	Create Link	1	−
☐	LOCAL_NODE	Thesis submission details	Edit	320	Create Link	1	−
☐	LOCAL_NODE	Useful information	Edit	330	Create Link	4	−
☐	LOCAL_NODE	Supervision reports	Edit	340	Create Link	1	−
☐	LOCAL_NODE	Change log in email	Edit	380	Create Link	1	−
☐	LOCAL_NODE	Change password	Edit	390	Create Link	1	−
☐	LOCAL_NODE	Collect UIS accounts	Edit	400	Create Link	2	−
☐	LOCAL_NODE	Raise concerns	Edit	410	Create Link	1	−

ORGANIZE YOUR FLUID PAGES

Portal Objects > Navigation Collections > [Coll. Name]

Link	Node Name	Label	Edit	Sequence number	Create Link	Number of links	
✓	LOCAL_NODE	Exam entry rules	Edit	3	Create Link	0	−
✓	LOCAL_NODE	Enrol in an exam	Edit	4	Create Link	0	−
✓	LOCAL_NODE	Verify exam enrolments	Edit	5	Create Link	0	−
✓	LOCAL_NODE	View exam timetable	Edit	6	Create Link	0	−
✓	LOCAL_NODE	Result publication dates	Edit	7	Create Link	0	−
✓	LOCAL_NODE	My result publication choice	Edit	8	Create Link	0	−
✓	LOCAL_NODE	View results	Edit	9	Create Link	0	−
✓	LOCAL_NODE	Useful information	Edit	10	Create Link	0	−

Add Content Reference   Add Content Reference Link

Nav. Coll.

link

Then navigation collections were created by **creating links** and **group** them. These links refer to the original page location.

Note: Nav. Collections must be placed here:

Portal Objects > Navigation Collections

Student Self Service > Fluid Pages

Fluid Pages

Link	Node Name	Label	Edit	Sequence number	Create Link	Number of links	
☐	LOCAL_NODE	Personal	Edit	10	Create Link	1	−
☐	LOCAL_NODE	Academic	Edit	20	Create Link	1	−
☐	LOCAL_NODE	Exams	Edit	30	Create Link	1	−
☐	LOCAL_NODE	Results	Edit	40	Create Link	0	−
☐	LOCAL_NODE	Graduation	Edit	50	Create Link	1	−
☐	LOCAL_NODE	My course	Edit	60	Create Link	1	−
☐	LOCAL_NODE	Visa applications	Edit	100	Create Link	0	−
☐	LOCAL_NODE	View ATAS document	Edit	110	Create Link	1	−
☐	LOCAL_NODE	My awards and bursaries	Edit	120	Create Link	1	−
☐	LOCAL_NODE	Verify exam enrolments	Edit	130	Create Link	1	−
☐	LOCAL_NODE	View results	Edit	140	Create Link	2	−
☐	LOCAL_NODE	Result publication dates	Edit	150	Create Link	1	−
☐	LOCAL_NODE	View exam timetable	Edit	160	Create Link	1	−
☐	LOCAL_NODE	Request a verification letter	Edit	170	Create Link	1	−
☐	LOCAL_NODE	Request a transcript	Edit	180	Create Link	2	−
☐	LOCAL_NODE	Exam entry rules	Edit	190	Create Link	1	−
☐	LOCAL_NODE	Contact key academic staff	Edit	200	Create Link	1	−
☐		Graduation information	Edit	210	Create Link	0	−
☐		Apply for a graduate course	Edit	220	Create Link	1	−
☐		Degree certificates	Edit	225	Create Link	1	−
☐		Manage @cam email address	Edit	230	Create Link	1	−
☐	LOCAL_NODE	Apply for graduation	Edit	240	Create Link	1	−
☐	LOCAL_NODE	Enrol in an exam	Edit	250	Create Link	1	−
☐	LOCAL_NODE	NST II subject allocation	Edit	260	Create Link	1	−
☐	LOCAL_NODE	Navigation	Edit	270	Create Link	0	−
☐	LOCAL_NODE	Change my student status	Edit	280	Create Link	1	−
☐	LOCAL_NODE	Forms and questionnaires	Edit	290	Create Link	2	−
☐	LOCAL_NODE	Student Questionnaires	Edit	295	Create Link	0	−
☐	LOCAL_NODE	Change my publication choice	Edit	300	Create Link	1	−
☐	LOCAL_NODE	View placement schedules	Edit	310	Create Link	1	−
☐	LOCAL_NODE	Thesis submission details	Edit	320	Create Link	1	−
☐	LOCAL_NODE	Useful information	Edit	330	Create Link	4	−
☐	LOCAL_NODE	Supervision reports	Edit	340	Create Link	1	−
☐	LOCAL_NODE	Change log in email	Edit	380	Create Link	1	−
☐	LOCAL_NODE	Change password	Edit	390	Create Link	1	−
☐	LOCAL_NODE	Collect UIS accounts	Edit	400	Create Link	2	−
☐	LOCAL_NODE	Raise concerns	Edit	410	Create Link	1	−

ORGANIZE YOUR FLUID PAGES

Tiles follow a similar pattern.

For pages that need to be published as a tile, save a link to the original page in:

Fluid Structure Content > Fluid Pages.

link

Fluid Structure Content > Fluid Pages

Link	Node Name	Label	Edit	Sequence number	Create Link	Number of links	
☑	LOCAL_NODE	Personal	Edit	10	Create Link	0	−
☑	LOCAL_NODE	Academic	Edit		ate Link	0	−
☑	LOCAL_NODE	Exams	Edit		ate Link	0	−
☑	LOCAL_NODE	Results	Edit		ate Link	0	−
☑	LOCAL_NODE	Graduation	Edit		ate Link	0	−
☑	LOCAL_NODE	Collect UIS accounts	Edit		ate Link	0	−
☑	LOCAL_NODE	Forms and questionnaires	Edit	900	Create Link	0	−

Add Content Reference   Add Content Reference Link

Tiles

Student Self Service > Fluid Pages

Link	Node Name	Label	Edit	Sequence number	Create Link	Number of links	
☐	LOCAL_NODE	Personal	Edit	10	Create Link	1	−
☐	LOCAL_NODE	Academic	Edit	20	Create Link	1	−
☐	LOCAL_NODE	Exams	Edit	30	Create Link	1	−
☐	LOCAL_NODE	Results	Edit	40	Create Link	0	−
☐	LOCAL_NODE	Graduation	Edit	50	Create Link	1	−
☐	LOCAL_NODE	My course	Edit	60	Create Link	1	−
☐	LOCAL_NODE	Visa applications	Edit	100	Create Link	0	−
☐	LOCAL_NODE	View ATAS document	Edit	110	Create Link	1	−
☐	LOCAL_NODE	My awards and bursaries	Edit	120	Create Link	1	−
☐	LOCAL_NODE	Verify exam enrolments	Edit	130	Create Link	1	−
☐	LOCAL_NODE	View results	Edit	140	Create Link	2	−
☐	LOCAL_NODE	Result publication dates	Edit	150	Create Link	1	−
☐	LOCAL_NODE	View exam timetable	Edit	160	Create Link	1	−
☐	LOCAL_NODE	Request a verification letter	Edit	170	Create Link	1	−
☐	LOCAL_NODE	Request a transcript	Edit	180	Create Link	2	−
☐	LOCAL_NODE	Exam entry rules	Edit	190	Create Link	1	−
☐	LOCAL_NODE	Contact key academic staff	Edit	200	Create Link	1	−
☐		Graduation information	Edit	210	Create Link	0	−
☐		Apply for a graduate course	Edit	220	Create Link	1	−
☐		Degree certificates	Edit	225	Create Link	1	−
☐		Manage @cam email address	Edit	230	Create Link	1	−
☐	LOCAL_NODE	Apply for graduation	Edit	240	Create Link	1	−
☐	LOCAL_NODE	Enrol in an exam	Edit	250	Create Link	1	−
☐	LOCAL_NODE	NST II subject allocation	Edit	260	Create Link	1	−
☐	LOCAL_NODE	Navigation	Edit	270	Create Link	0	−
☐	LOCAL_NODE	Change my student status	Edit	280	Create Link	1	−
☐	LOCAL_NODE	Forms and questionnaires	Edit	290	Create Link	2	−
☐	LOCAL_NODE	Student Questionnaires	Edit	295	Create Link	0	−
☐	LOCAL_NODE	Change my publication choice	Edit	300	Create Link	1	−
☐	LOCAL_NODE	View placement schedules	Edit	310	Create Link	1	−
☐	LOCAL_NODE	Thesis submission details	Edit	320	Create Link	1	−
☐	LOCAL_NODE	Useful information	Edit	330	Create Link	4	−
☐	LOCAL_NODE	Supervision reports	Edit	340	Create Link	1	−
☐	LOCAL_NODE	Change log in email	Edit	380	Create Link	1	−
☐	LOCAL_NODE	Change password	Edit	390	Create Link	1	−
☐	LOCAL_NODE	Collect UIS accounts	Edit	400	Create Link	2	−
☐	LOCAL_NODE	Raise concerns	Edit	410	Create Link	1	−

Fluid Pages

ORGANIZE YOUR FLUID PAGES

In Summary:

- It is easier to maintain pages when using **one place** to store the pages in the portal registry.

- Use (CREF) links to the pages when using navigation collections or tiles.

Root > Community > CC Fluid Pages

Structure and Content

* Click the folder label to view the child folders and content references for that folder
* Click the "Edit" link to edit the folder definition

| ▼ Folders | Personalise | Find | View All | 🗗 | 📰 | First | ◀ 1 of 1 ▶ Last |

Add Folder

* Click the "Edit" link to edit the content reference definition

▼ Content References			Personalise
Link	**Node Name**	**Label**	**Edit**
☐	SA	Launch Fluid Action Item	Edit
☐	SA	Agreement 1 Fluid Action Item	Edit
☐	SA	Agreement 2 Fluid Action Item	Edit
☐	SA	Submit Fluid Action Item page	Edit
☐	SA	Holds	Edit
☐	SA	To Do's	Edit

Oracle delivered pages follow the same principles.

MASTER DETAIL

MASTER DETAIL
THROUGH TILE WIZARD

‹ Folders and CRefs   **Tile Information**

1	2	3	4	5
Tile Basic Information	Data Source Information	Target Page Information	Tile Display Properties	Review and Submit

Next

Tile Basic Information

*Tile Name   UC_OTH_BASICS_NAV

*Title   CamSIS Basics

1	2	3	4	5
Tile Basic Information	Data Source Information	Target Page Information	Tile Display Properties	Review and Submit

Previous   **Save**   **Next**

Data Source Information

*Data Type   Navigation Collection

*Collection Name   ADMN_CAMSIS_BASIC 🔍

*Navigation Collection Type   Navigation Collection - Optimized

Navigation Panel Collapsible   **Yes** ⚪

1	2	3	4	5
Tile Basic Information	Data Source Information	Target Page Information	Tile Display Properties	Review and Submit

Previous   **Save**   **Next**

Target Page Information

*Target Page Type   Navigation Collection - Optimized

*Content Reference   ADMN_NAVCOLL_7

MASTER DETAIL
THROUGH TILE WIZARD
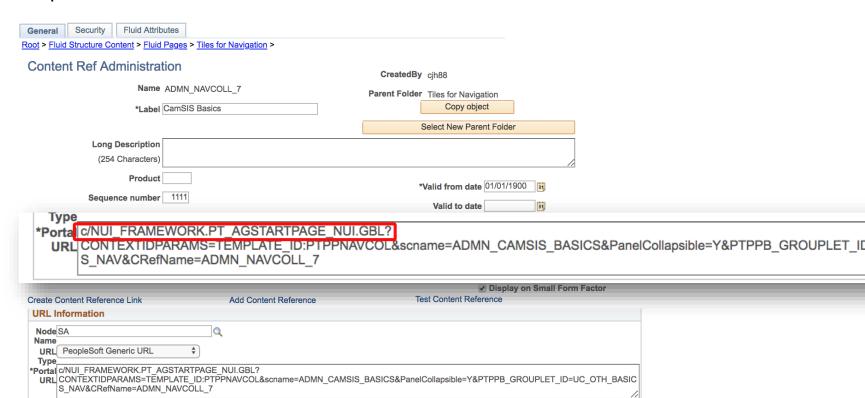

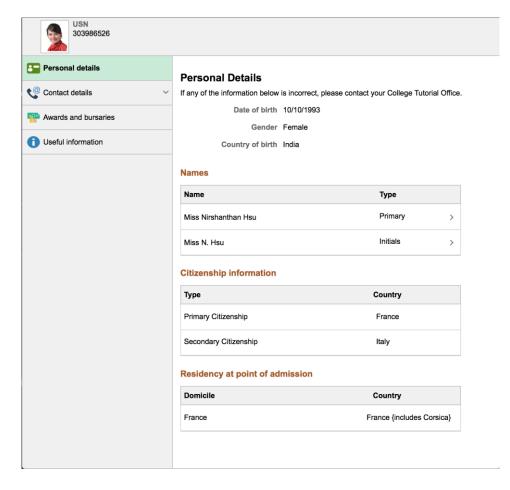- Master detail based on a navigation collection

MASTER DETAIL

THROUGH TILE WIZARD

- Looking closely it is actually an optimized Activity guide with no sequence

MASTER DETAIL
THROUGH SELF-SERVICE FRAMEWORK

- The Profile tile is also Master detail, however it is manufactured in a different way.

MASTER DETAIL
THROUGH SELF-SERVICE FRAMEWORK

Profile

PSSLI

Create Content Reference Link   Add Content Reference   Test Content Reference

URL Information

*Node Name SA

URL Type PeopleSoft Component

Component Parameters

*Menu Name SCC_PROFILE_FL   ***Market** GBL   ***Component** SCC_PROFILE_FL

Additional Parameters GMenu=SCC_PROFILE_FL&GComp=SCC_PROFILE_SP_FL&GPage=SCC_START_PAGE_FL&scname=CS_PERSON_PROFILE&scnamem=CS_PERSON_PROFILEMF

Example: name1=value1&name2=value2

Apparently the delivered Profile tile uses its own component to render things.

MASTER DETAIL
THROUGH SELF-SERVICE FRAMEWORK

Profile

PSSLI

Create Content Reference Link   Add Content Reference

URL Information

*Node Name SA

URL Type PeopleSoft Component

Component Parameters

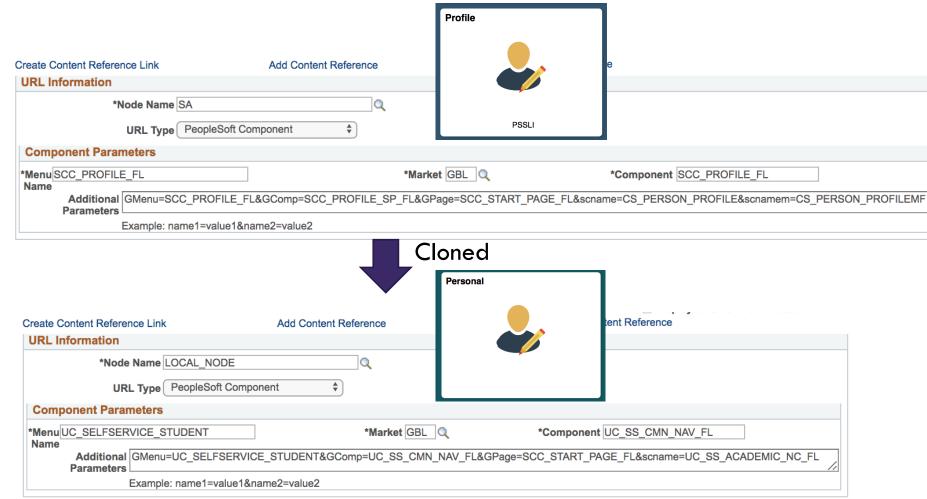*Menu SCC_PROFILE_FL   *Market GBL   *Component SCC_PROFILE_FL
Name

Additional GMenu=SCC_PROFILE_FL&GComp=SCC_PROFILE_SP_FL&GPage=SCC_START_PAGE_FL&scname=CS_PERSON_PROFILE&scnamem=CS_PERSON_PROFILEMF
Parameters

Example: name1=value1&name2=value2

Cloned

Personal

Create Content Reference Link   Add Content Reference   tent Reference

URL Information

*Node Name LOCAL_NODE

URL Type PeopleSoft Component

Component Parameters

*Menu UC_SELFSERVICE_STUDENT   *Market GBL   *Component UC_SS_CMN_NAV_FL
Name

Additional GMenu=UC_SELFSERVICE_STUDENT&GComp=UC_SS_CMN_NAV_FL&GPage=SCC_START_PAGE_FL&scname=UC_SS_ACADEMIC_NC_FL
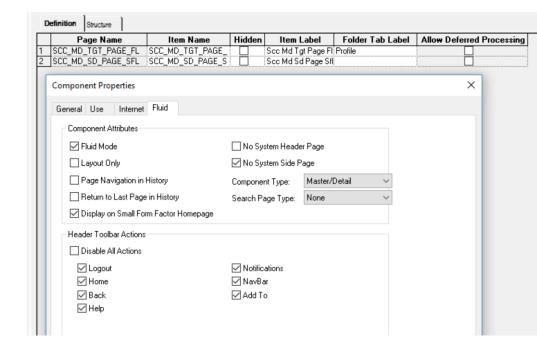Parameters

Example: name1=value1&name2=value2

MASTER DETAIL

In Summary:

- Base your Master detail pages on the delivered self-service pages. It gives you more enhanced possibilities to tackle complex scenario's.

- When crafting simple navigation collections without any complex requirements use Tile wizard!
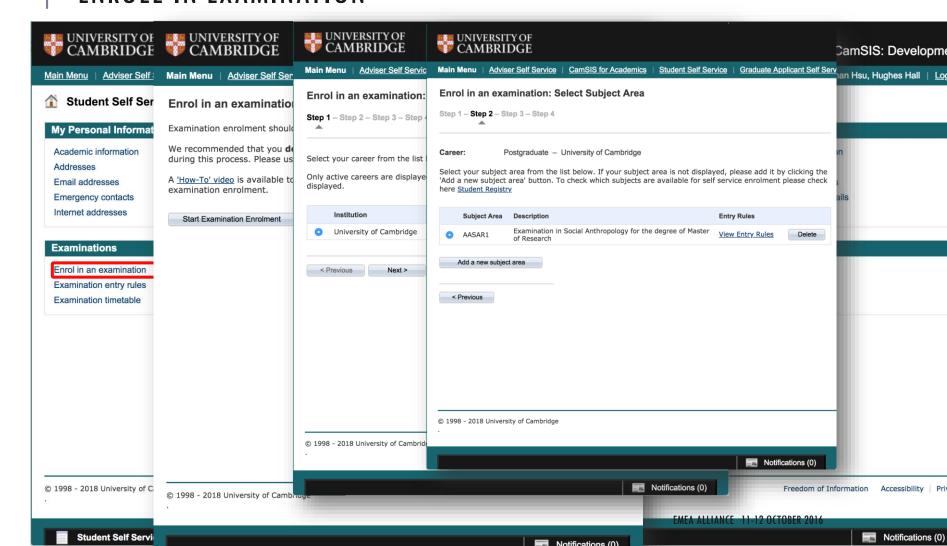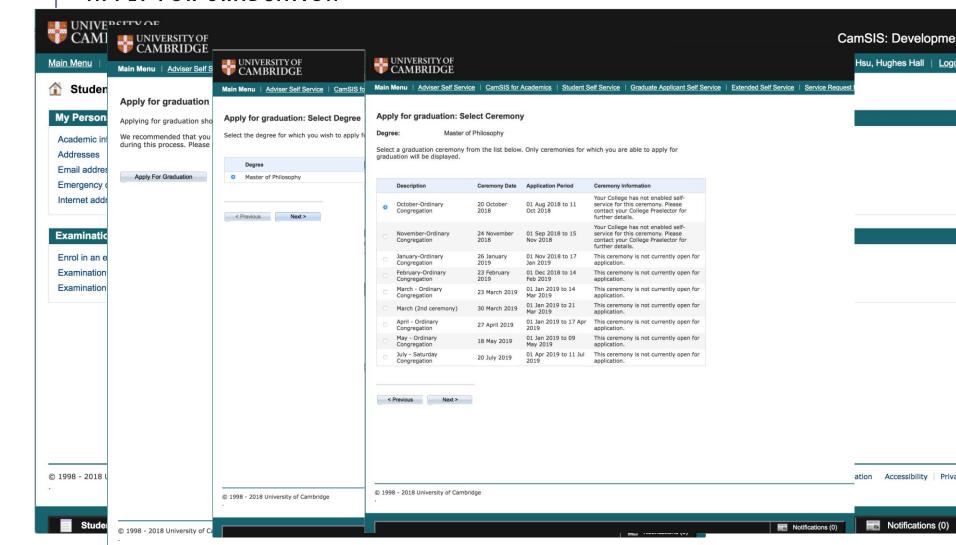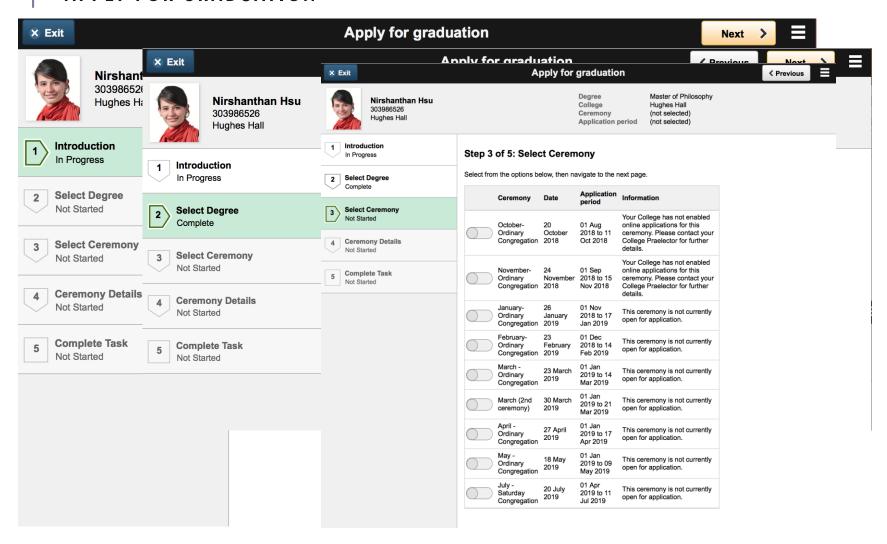
ACTIVITY GUIDES

Guide your audience.

OLD SELF-SERVICE
ENROLL IN EXAMINATION

OLD SELF-SERVICE
APPLY FOR GRADUATION

ACTIVITY GUIDES
APPLY FOR GRADUATION

ACTIVITY GUIDES

APPLY FOR GRADUATION

ACTIVITY GUIDES

APPLY FOR GRADUATION

Screen 1 — Step 1 of 5

Apply for graduation

Step 1 of 5

Degree	(not selected)
College	(not selected)
Ceremony	(not selected)
Application period	(not selected)

Introduction

Applying for graduation should take less than 10 minutes.

Use the buttons in the black header or the numbered sections to the left to navigate through each page. **Do not** use your browser navigation buttons.

To view further information about graduation please visit the Degree ceremonies page.

When you are ready to start, please navigate to the next page.

Screen 2 — Step 2 of 5

Apply for graduation

Step 2 of 5

Degree	Master of Philosophy
College	Hughes Hall
Ceremony	(not selected)
Application period	(not selected)

Select Degree

The list below shows the degrees you are marked as eligible to apply to graduate. If you have any queries you should contact your tutorial office in the first instance.

Select the degree that you wish to apply for, then navigate to the next page.

Degree
Master of Philosophy

Screen 3 — Step 3 of 5

Apply for graduation

Step 3 of 5

Degree	Master of Philosophy
College	Hughes Hall
Ceremony	(not selected)
Application period	(not selected)

Select Ceremony

Select from the options below, then navigate to the next page.

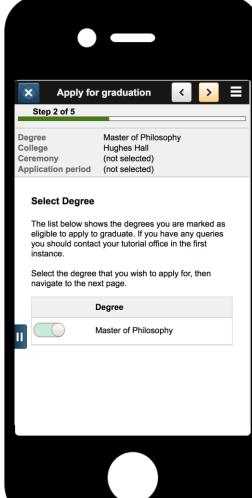| Ceremony	
	October-Ordinary Congregation Date 20 October 2018 Application period 01 Aug 2018 to 11 Oct 2018
	November-Ordinary Congregation Date 24 November 2018 Application period 01 Sep 2018 to 15 Nov 2018
	January-Ordinary Congregation Date 26 January 2019 Application period 01 Nov 2018 to 17 Jan 2019
	February-Ordinary Congregation Date 23 February 2019 Application period

SEE THE DIFFERENCE
DEVIL IS IN THE DETAILS

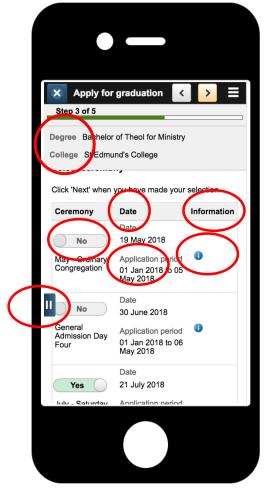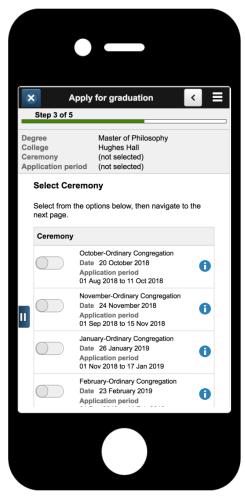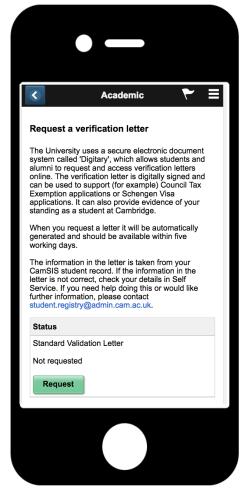First round

Final round

- Aligned and dense header
- Strip unnecessary gridheaders
- No (yes/no) label in slider
- Stack all text in one column
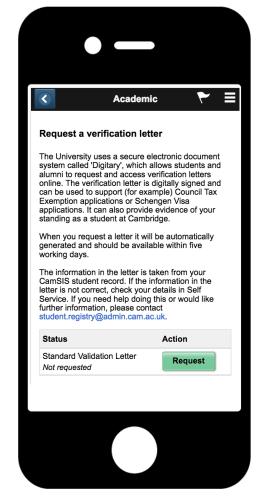- Bigger info icon
- Increase margin with left menu

SEE THE DIFFERENCE

DEVIL IS IN THE DETAILS

First round

Final round

SEE THE DIFFERENCE
DEVIL IS IN THE DETAILS

Programme Information	College / Term
Bachelor of Medicine & Surgery Final MB Exam Final M.B. No Exam	Newnham College Easter Term 2012
Bachelor of Medicine & Surgery Final MB Exam Final M.B. Exam Part I	Newnham College Easter Term 2017
Bachelor of Medicine & Surgery Final MB Exam Final M.B. Exam Part II	
Bachelor of Medicine & Surgery Final MB Exam Final M.B. Exam Part III	

Stacking grids is a good practice for the smaller design space.

Programme Information	College / Term
Bachelor of Medicine & Surgery Plan / Tripos Final MB Exam Tripos Part Final M.B. No Exam	Newnham College Easter Term 2012
Bachelor of Medicine & Surgery Plan / Tripos Final MB Exam Tripos Part Final M.B. Exam Part I	Newnham College Easter Term 2017
Bachelor of Medicine & Surgery Plan / Tripos Final MB Exam Tripos Part Final M.B. Exam Part II	Newnham College Easter Term 2017
Bachelor of Medicine & Surgery Plan / Tripos Final MB Exam Tripos Part Final M.B. Exam Part III	Newnham College Easter Term 2018

USEFUL STANDARDS

PeopleCode classes you should know!

USEFUL STANDARDS
PAGE LAYOUT

apps content

Inline Message Container

SCC_CONFRM_MSG_SBF

content header

Panel Title

Action Buttons

Your content here

- Confirmation container
- Action button container
- Panel Title upper left

Choose Layout Page ✕

Definition: Page ▼

Selection Criteria

Name: SCC_PNL_LO_CM_LFL   Project: All Projects ▼

Description:

Type: Layout Page ▼

Choose
Cancel
New Search

Definitions matching selection criteria:

Name	Type	Description
PTPG_NUI_VWR	Layout P...	Pivot Grid Viewer
PTPN_SEEALL	Layout P...	Pivot Grid Viewer
PT_LANDINGPAGE	Layout P...	My Homepage
SCC_CONTENT_LFL	Layout P...	CS Default Content SubPage
SCC_HEADER_LFL	Layout P...	CS Default Header Subpage
SCC_PNL_LO_CM_LFL	Layout P...	CS Layout Page Confirmation
SCC_PNL_LO_HDR_LFL	Layout P...	CS Layout Page with Header
SCC_PNL_LO_LFL	Layout P...	CS Default Layout Page

21 definition(s) found

USEFUL STANDARDS

SCC_FLUID
- MODEL
  - AGComponent - - - - - - - - - - - - - -> 4 usefull AG functions
  - Component
  - Navigation
  - NavigationParams
  - NavigationTab
  - NavigationTransfer
  - Panel
- UTIL
  - ARIAClass
  - CSSClass
  - Constants
  - Grid
  - Messages
  - Popup
  - RatioSlider
  - SimpleChart
  - URL

- proceedToNextStep
- removePreviousButton
- disableAllSteps
- setExitConfirmation

USEFUL STANDARDS

Master/Detail framework functions

Note: *Extend this component in your class declaration*

```
import SCC_FLUID:MODEL:Component;
import SCC_FLUID:MODEL:Panel;


class CY2_SMC_TESTER extends SCC_FLUID:MODEL:Component;
```
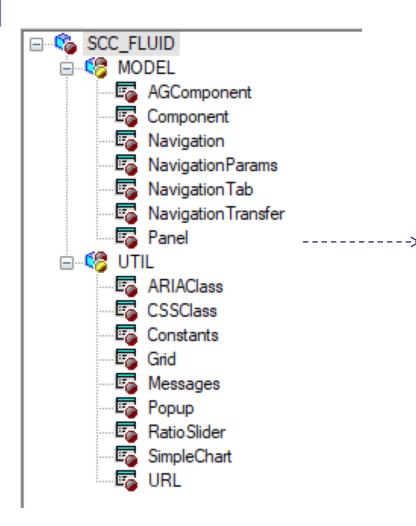
USEFUL STANDARDS

Build your left panel

- Add / Hide tabs separately
- Add tabs from navigation collection
- Add a badge to a tab

USEFUL STANDARDS

SCC_FLUID
  MODEL
    AGComponent
    Component
    Navigation
    NavigationParams
    NavigationTab
    NavigationTransfer
    Panel - - - - - - - - - - -> Page specific functions
  UTIL   • Set page title / Set panel title
    ARIAClass   • Hide / Show side panel
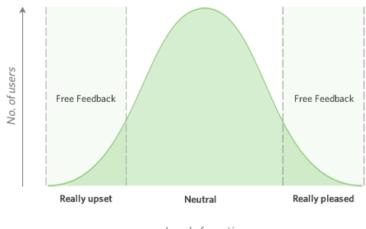   CSSClass   • Set confirmation header
    Constants
    Grid
    Messages
    Popup
    RatioSlider
    SimpleChart
    URL

WHAT DO USERS THINK?

FEEDBACK TILE

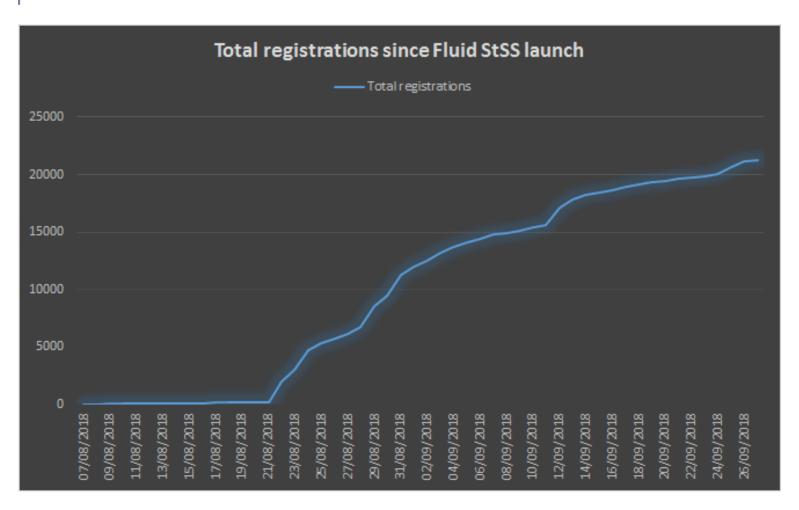# WHAT DO THE USERS THINK?

Still too early for any meaningful conclusions

1. Only 109 out of 30190 (<0.04%) users have provided feedback

2. Majority of new (1st year) students appear to like it

3. For existing students feedback is mixed

4. Student Registration has been successful (>21,000 students)

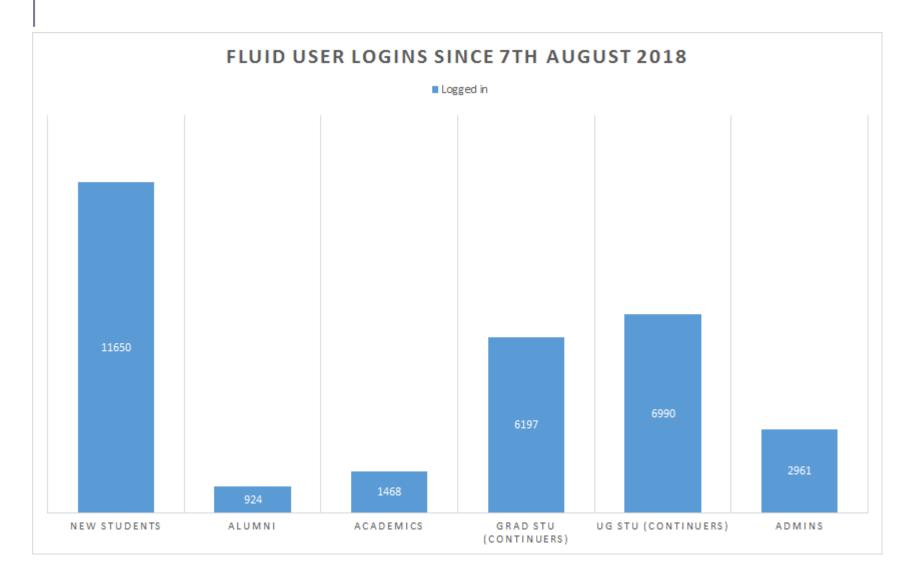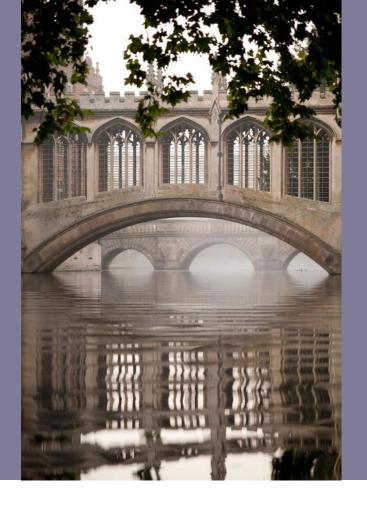5. Next test will be how well Exam Enrolment performs (activity guide)

WHAT DO THE USERS THINK?

Total registrations since Fluid StSS launch

WHAT DO THE USERS THINK?

FLUID USER LOGINS SINCE 7TH AUGUST 2018

Logged in

NEW STUDENTS	ALUMNI	ACADEMICS	GRAD STU (CONTINUERS)	UG STU (CONTINUERS)	ADMINS
11650	924	1468	6197	6990	2961

ANY QUESTIONS?

PRESENTERS

UNIVERSITY OF CAMBRIDGE

Steve Smith

Head of Enterprise Systems

steve.smith@uis.cam.ac.uk

CY2

Stefan van Liempt

Consultant – CY2

stefan@cy2.nl

ALL ALLIANCE PRESENTATIONS WILL BE AVAILABLE FOR DOWNLOAD FROM THE CONFERENCE SITE

THANK YOU!

HEUG
HIGHER EDUCATION USER GROUP
™

EMEA ALLIANCE 9-10 OCTOBER 2018