## Campus Solutions and Your Housing System

They do what?


Presented by: Todd Rever


## University of Ottawa

- Primary Campus in Ottawa within walking distance of Parliament Hill
- 37 main buildings
- 3200 housing beds
- Largest bilingual (English-French) University in the world
- 69\% English
- 31\% French
- Student Population
- 36k Undergrad
- 7k Graduate
- 204K Alumni
- On Campus Solutions one year (literally!)


## Your Presenter

- Todd Rever
- Long time, experienced, seasoned, veteran (read old) IT professional
- Served in many positions (development, DBA, Management, Executive)
- Multiple Industries
- Also served time in operations
- @ University of Ottawa 4 years
- Both IT and Operations
- Specialist in Finance
- Student Finance Project Lead Campus Implementation
- Love my job
- Ironman - full distance triathlete (@coachswizzle)
- trever@uottawa.ca
- Presentation Style? Free-Flowing. Feel free to interrupt.


## Does this sound familiar?

- This interface should be "easy"
- Different type of business
- Transactions "move" freely
- Charges / payments / credits are not always clear
- Integration but autonomy
- Need to be able to connect student files between systems
- Very term based business
- Many transactions are prorated


## Short Survey

- Already on Campus Solutions
- Moving to Campus Solutions
- Already Interfaced to Housing
- Planning to Interface to Housing


## What we will cover?

- Concepts
- Group posting
- Credits/payments
- Reversals
- Charge Priorities
- Permission Lists
- Don't worry if you do not understand
- Be patient if you do understand
- Delivered and custom interfaces
- General concepts - not a ton of specific details
- 3 things....
- Anybody want to volunteer success criteria?


## Exchanging data

- Inbound
- Delimited file
- Three times daily
- Loaded into a staging table
- Charges / Reversals / Adjustments / Deposits
- Outbound
- Delimited file
- Three times daily
- Payments / Tracer numbers



## Understanding Group Entries

- Table driven - GROUP_CONT, GROUP_LINE
- Groups of entries must be all charges or all payments. Not mixed.
- "Charges" can be negative
- Multiple group posting ID's must be "reserved" in advance
- Reversals "can" be done. Rules are tricky
- Method 1
- Reversal flag on
- Same item number as original charge
- Amount = negative
or
- Method 2
- Setup SACR -> SF Business Unit -> Posting setup -> Ref Debit Item Flag


## Understanding "Payments"



## Housing setup

- Item type mapping
- Housing transaction codes need to be mapped to Campus Item Types
- Transaction date(s)
- Each transaction needs an effective date (or range)
- We derive the account term from the date rage
- Type of transaction (Charge / Payment - Credit / Debit)
- Each transaction needs to be tagged as a charge or payment (debit / credit)
- Student ID
- Each transaction needs a valid Student ID


## Housing setup

- Smart Coding - Ref Field


| 400000000002 Administrative fee |
| :--- |
| 400000000003 Charge for storage |
| 400000000004 Cleaning |
| 400000000005 Compensation Conv. Residences |
| 400000000006 Damage |
| 400000000007 Door opening |
| 400000000008 Early Termination Penalty |
| 400000000009 Late cancellation |
| 400000000010 Late payment - Housing |
| 400000000011 Lock Change |
| 400000000012 Loss of deposit |
| 400000000013 Lost of key |
| 400000000014 Miscellaneous charge - Linen |
| 400000000015 Noise Disturbance |
| 400000000016 Room Change |
| 400000000017 Room Fees - Supplementary Stay |
| 400000000018 Room fees for early arrival |

## Assessing the inbound file

- Treat handshake lines
- Load file into staging
- Net out transactions where possible
- Same student / term / Item Type (including credits)
- Sum
- Load Charges first
- Load "payments" second
- Assign Item types where required using keywords
- Load Deposits last


## Campus Solution Setup

- Our approach - Offered the maximum flexibility for us.
- Some trade offs but benefits were higher
- Combination of delivered methods to "control" movement of money
- Tree Manager (or smart coding for Item Types)
- Charge Priority
- Permission Lists
- Mod to assist with permission list
- Link charge Item types to credit item types
- Every charge Item Type has a sibling credit Item type
- GL information is reversed (Credit Debit)
- Keyword assignment to link them keeps them dynamic


## Permission list mod - Payment applier

- Delivered process is single student / single record at a time
- Only one table - STDNT_WAVR_FORM
- Can be run with a single student number or in batch
- Selection criteria via standard query
- Creates 2 records in Permission lists
- 1 active
- 1 inactive
- One day apart
- Automatically runs payment applier

Query Name:

```
Parameters for Waiver
```

*Academic Institution $\square Q$
*Waiver Form $\square$ Q
*From Date $\square$
*To Date $\square$

## Campus Item Type Setup



## Creating the posting group(s)

- Reserve group ID's (3)
- Load charges first
- Load "Payment" transactions next
- Load deposits last
- Create a job set to run posting on a specific group type


## Log EVERYTHING!

- Robust log files will save your bottom!

```
Input File
Log File
Number Rows read
Number Rows ignored
Number Rows with Errors : 0
4
Number Handshake Rows read : 0
Number Handshake Errors : 0
Group ID = 0000000000000
Rows Ignored
4
7
8
1 1
Errors
```


## Only Post on success

- Totally a decision point but uOttawa made the decision to fail the entire file on any error instead of posting a partial file. We found this made it easier to correct issues and re post.



```
* RESIDENCE - Résidence
```



```
目 又烧
[400000000000-499999999999]
MEAL PLAN - Meal Plan
+ RESIDENCE HOUSING - RESIDENCE HOUSING
+ RESIDENCE INCIDENTAL - RESIDENCE INCIDENTAL
```

