



ENABLING DELIVERY OF OUR REQUEST TO PAY STRATEGY

SESSION 36058
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02:20 PM - 03:05 PM

PRESENTER

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System Solutions Architect


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Provide system solutions to the Finance Division and also provide advice in regard to improving business processes.

Main focus is in eProcurement, Purchasing Accounts Payable and Expenses modules.

Currently working on the Request to Pay (RTP) Project.



UNSW ranks in the world's top 100

Up four places in the 2016-7 THE World University Rankings

Ranked

78

Times Higher Education World University Rankings 2016-2017

UNSW
AUSTRALIA

- Established 1949
- Main campus is on 38 hectares in Kensington, Sydney
- Art & Design – Paddington campus
- UNSW Canberra at the Australian Defence Force Academy.
- Leading Research and Teaching university
- Founding member of the Group of 8, a coalition of Australia's leading research-intensive universities. Founding member of Universitas 21
- 8000 Employees, 50,000+ Students from over 128 countries
- 70 centres and institutes providing specialised research and teaching

UNSW Faculties



Art & Design



Arts & Social Sciences



Built Environment



Business School



Engineering



Law



Medicine



Science



UNSW Canberra at ADFA



UNSW & ORACLE

- Financials – current v9.1 /Tools 8.52,
- Upgrade - Tools 8.55 Jan 2017, v9.2 2018
- Modules – eProc, PO, AP, BI, AR, AM, GL,
- Expenses – to be implemented 2017
- HR – 9.2
- Student – 9.0

OVERVIEW

1. Examination of UNSW's strategy in respect to our Request to Pay business process
2. Implementation of the Perfect Commerce Marketsite
3. Managing our tax compliance obligations in respect to vendor creation - a demo of our online vendor application form.
4. Questions

UNSW'S REQUEST TO PAY STRATEGY

THE UNSW 2025 STRATEGY



THE ENABLERS

Operational Excellence

People & Culture

Financial Management

Campus Services

World Class Environment

Philanthropy, Engagement & Fundraising

OPERATIONAL EXCELLENCE

Perfect Commerce - catalogues

PO Acknowledgements

Advanced Shipping Notices

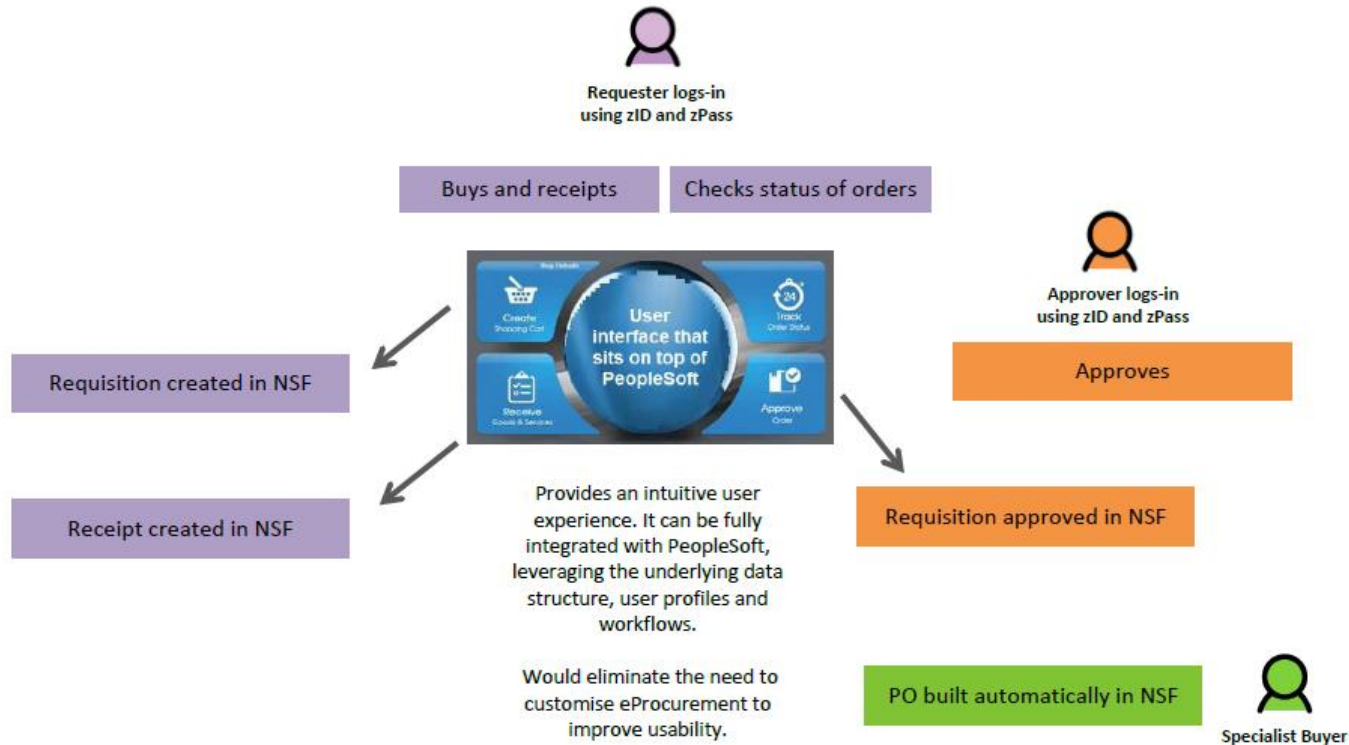
Electronic Invoices

PeopleSoft Expenses module

Mobility – Fluid Interface

Simple user interface via a skin

NS Financials



Features

- NSF is the source of truth for buying . One entry point for users.
- Enables compliance
- Easy access to information to understand spend and purchasing activity
- Spend analytics by supplier and items
- Skin provides an easy to use, intuitive interface – greatly improved user experience, overcomes the problem users currently have with using an ERP system
- Improved efficiency with defaulting of chartfields & minimum touch points
- Mobility
- Self-Service
- Specialist buyers will have extensive knowledge in relation to the buying business process, Perfect Commerce, Easy Buy and the NS Financials system

Opportunities

Future

1. Skin Investment
2. v9.2 PeopleSoft upgrade

Buying from catalogues

NS Financials

Perfect Commerce

NS Financials

Requester
Self Service



Go to Perfect Shop

Requester can select from catalogues held in Perfect Shop or punch-out to supplier website catalogues (eg, COS). All items will be placed in the shopping cart and returned to NSF.



Perfect Shop

Cart returned to NSF

Electronic PO sent to
Perfect Commerce

Requisition created

Requisition approved

PO built automatically



Supplier Catalogues held in
Perfect Shop

Goods *

Services *



* Assumed that for contract mgt purposes the price will be as per contract. This applies to both goods and services. (to be confirmed with Susie)

Catalogues

- Maintained by Supplier
- Approved by UNSW



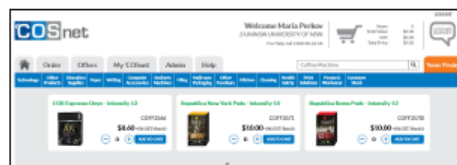
Go Shopping

Return Items to
Perfect Shop Cart

PO electronically
sent to Supplier

or Supplier retrieves PO
from Perfect Commerce
site

Punch-out to supplier catalogue



Features

- Easy to use – same as online shopping
- Self Service
- Mobility
- Catalogues or punch-out to catalogues held on supplier website
- Electronic purchase orders
- Paperless buying process
- PO Acknowledgments
- Advanced Shipping Notices
- Better spend analytics – UNSPSC codes
- Minimises spend put on UNSW Credit Card – less reconciliation

Opportunities

Underway

1. Implement Perfect Commerce for current 11 punch-out suppliers
2. Add more suppliers to Perfect Commerce (UPH dependency)
3. Implement PO Acknowledgements, Advance Shipping Notices (if available from supplier)
4. Review Browser compatibility
5. Separate Requester and Buyer roles. All UNSW staff will be Requesters. Buyers will be specialists.
6. Review existing configuration & business processes with a view to simplify – eg, POBU's, APBU's, trees
7. Remove eProc customisation that restricts usage of suppliers.

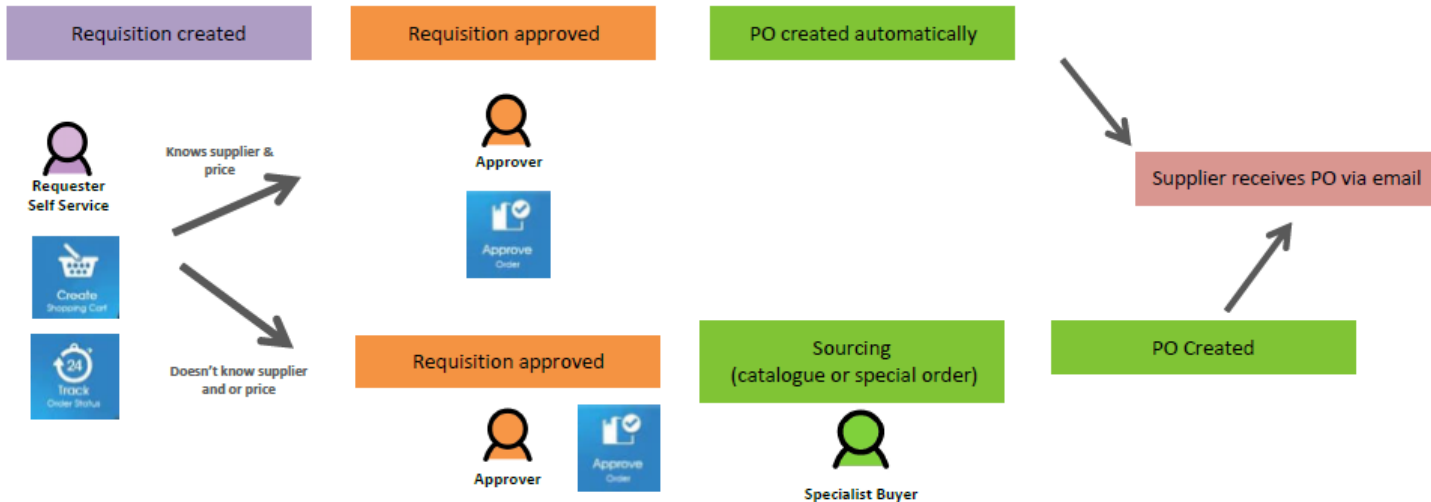
Future

1. Implement Skin
2. Decommission Purchasing Portal
3. V9.2 PeopleSoft Upgrade
4. Add necessary fields in NSF requisition to remove the need for forms outside of NSF (eg, word, excel, eform)
5. Implement Mobility
6. SciQuest Integration

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Buying from non-catalogue suppliers

Sending a PO to supplier



Features

- Specialist buyers available when good/service not on catalogue
- Specialist buyers provide sourcing service where user does not know supplier using preferred supplier and best price principles
- One entry point – NSF is the source of truth for buying
- Approval Workflow

Opportunities

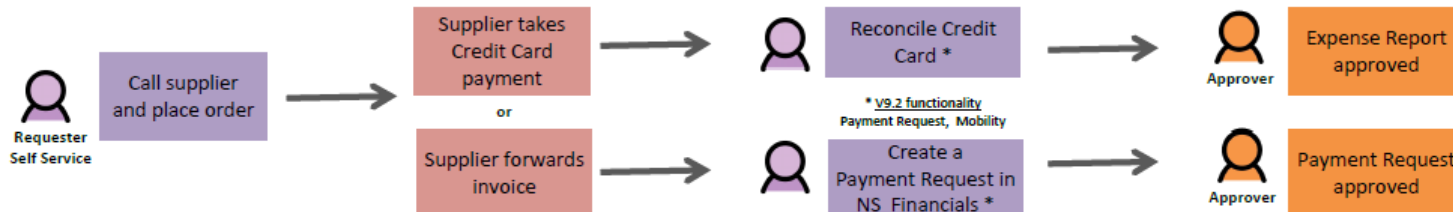
Underway

1. Review existing configuration and associated business processes with a view to simplify sourcing process
2. Remove eProc customisation that restricts usage of vendors.

Future

1. v9.2 PeopleSoft Upgrade (Expenses mobility, 9.2 fluid interface, Payment Request)

Ordering over phone



Ordering Travel



Paying

NS Financials

Perfect Commerce

NS Financials

Features

- Paperless invoicing when using Perfect Commerce
- Provides small and large suppliers with capability to provide electronic invoicing when using Perfect Commerce
- Match exceptions automatically routed to buyer
- Improved efficiency
- Payment Request provides functionality to make a payment without a PO (replaces the paper PR1 form)
- Payment activity information available for Calumo reporting

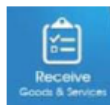
Opportunities

Future

1. Electronic invoicing (Perfect Commerce suppliers)
2. v9.2 PeopleSoft Upgrade - Payment Request functionality for miscellaneous payments eg, tax payments
3. Matching - Approval Workflow



Requester



Smaller Suppliers

Log-in and create an invoice (in xml format).
Perfect Commerce will forward to UNSW.

Larger Suppliers

Invoice created in their system in xml format.
Forwarded via Perfect Commerce to UNSW.

Invoices without PO

Supplier creates invoice without PO (scratch invoice)

Invoice in xml format



Voucher automatically created



AP Officer
checks xml
voucher
exceptions

Matching
(PO/Receipt/Invoice)



Buyer

Match Exceptions
(routed to Buyer)



AP Officer

Paycycle run

Payment to Supplier

Suppliers

gastronomy
THE ART & SCIENCE OF FOOD



SIGMA-ALDRICH

Miscellaneous Payments

NS Financials



Requester

Payment Request created



Approver

Payment Request approved



AP Officer

Review step (optional)

Paycycle run

Payment to Supplier

PERFECT COMMERCE IMPLEMENTATION

UNSW's Marketsite

PROJECT STATUS

1. Last Year's Presentation
 - our eProcurement Journey
 - Request for Proposal not finalised
 - Perfect Commerce – old platform being removed
2. Commenced working with Perfect Commerce in May 2016
 - Move from old platform to new platform
3. Expect to go-live in December 2016

PROJECT STATUS

1. Issues

- Browsers – PC officially only support IE and Firefox Rapid Release, UNSW SOE (security controlled centrally), had to ask PC for documentation from PC, different browsers behave differently, lose summary requisition page on other browsers other than IE (fixed in bundle)
- Passing individual UserID's to Perfect Shop – not standard delivered, but PeopleSoft provides a document on how to do
- Units of Measure – UNSW uses UNECE standard, vendors don't always use it so we either add UOM to UOM table or customise just in case
- Connectivity – test environments – from PC to supplier, instability of supplier test websites, supplier changed test website 6 times in one day – let to pointing to production sites
- Perfect Commerce in NZ, technical people in US and Germany
- Receipting – non-receipting lost because not using UNSPSC codes yet
- Logoff button

2. Concluding Thoughts

- Look and feel

VENDOR CREATION

Online Form



DEMO

Vendor Creation Online Form

QUESTIONS

PRESENTERS

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**ALL ALLIANCE PRESENTATIONS WILL BE AVAILABLE FOR
DOWNLOAD FROM THE CONFERENCE SITE**



THANK YOU!



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