





Ranked in the top 2% of universities globally



50,000 students



6 campuses



200+ degrees



200,000 alumni across 130 nationalities



An extensive network of research centres and institutes



4,000 staff



ASCD online - Project Scope...

In 2018, transition the following Academic processes from paper based (submission via PageUp) to ASCD online (PeopleSoft) for 1800 academic staff:

- ASCD (Academic Staff Career Development)
- AMRP (Academic Manager Review and Plan)
- Academic Probation and Confirmation for ASCD and AMRP

In 2019, transition the following processes from paper based (submission via PageUp) to custom built online solutions for (via

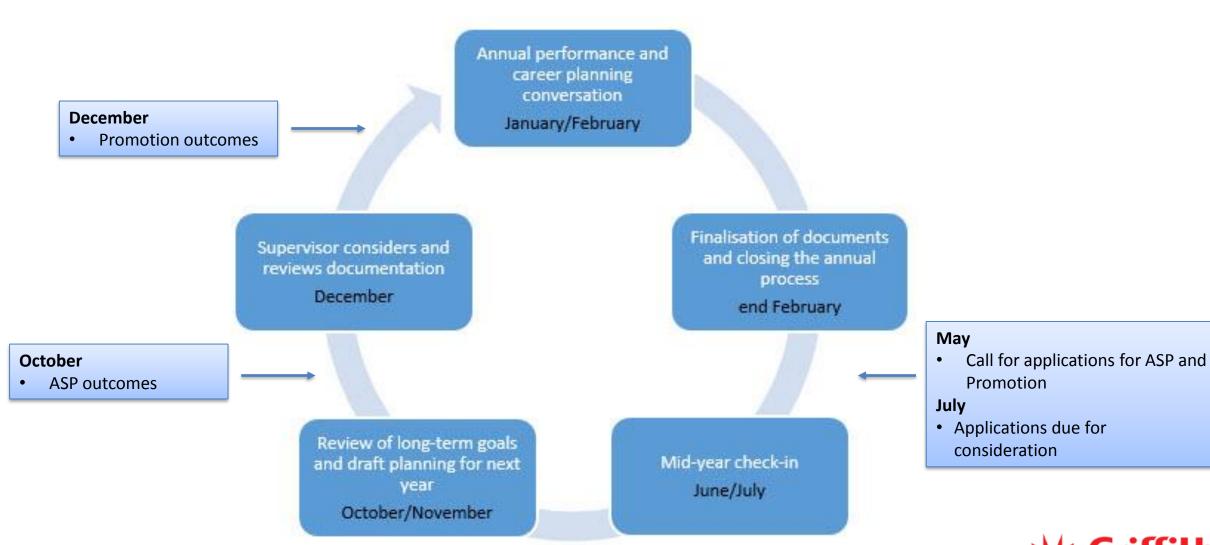
PeopleSoft):

- Academic Studies Program (ASP) 80 p.a
- Promotion of Academic Staff 100 p.a





Academic – cycles of performance and development







ASCD/AMRP online - Why...

Required benefits for moving all processes to online solutions include and in particular for ASCD/AMRP:

- Single integrated online system for all academic processes one stop shop, access anytime/anywhere (desktop/ipad)
- Transparency and line of sight for supervisors, Heads of Element, Deans (A), PVC's
- Introduction of electronic workflow for approval and update of work profiles and confirmation of probationary appointments
- Access to Staff and Manager Performance Notes
- Peer review functionality (e.g. Research Centre Directors)
- Attachment framework (catering for Element specific requirements)
- Better management reporting and tracking capability
- Sustainable electronic repository and easy access for staff and supervisors/managers to historical documents for all processes
- Reduction of annual cost of \$95,000 of unsupported PageUp system
- Increase HR operational efficiency through more timely access to HR records and minimisation of paper based record handling



Academic Studies Program and Promotion online - Why...

Additional benefits for ASP online:

- Ability to craft ASP applications in advance of the round
- Workflow of ASP applications and variations to Head of Element and Dean (Academic) for approval
- Part eligibility checking and auto recording of ASP begin and end dates in person profile
- Electronic submission of ASP Outcome reports with workflow for approval by Head of Element

Additional benefits for Promotion online:

- Ability to craft Promotion applications in advance of the round
- Auto text limits, improved reporting and workflow for request of Supervisor Reports
- HR Admin Page at end of process to record and update promotion outcomes



Proposed Solutions after initial workshops

Business Process	Module/Application
Academic Staff Career Development Academic Manager Review and Plan (including Probation and Confirmation)	PeopleSoft ePerformance Module : Configuration of templates, workflow and reports.
Academic Studies Program	 Custom bolt on Functionality to include possible integration into Absence Management with custom forms, workflows and reports.
Academic Promotion	 Custom bolt on Functionality to include custom templates, reports and workflow.





Key GU team members for the Project...

- Project Board
 - Director- HR
 - Director Enterprise Information Systems
 - Lead Academic (Professor)
 - Associate Director HR Client Services
 - Senior Consultant Performance
 - Project Manager Digital Solutions
- Digital Solutions
 - Business Systems Support
 - Project Manager and Business Analyst
- Core HR Project Team design and implementation
 - Cross section of HR Business Partner's and HR Client Services Staff
- Academic User Group
 - Cross section from all four academic groups, across all academic levels and accountability
- HR Advisory Services and HR Systems and Support
 - User Acceptance Testing, implementation, training
 - Frontline Support

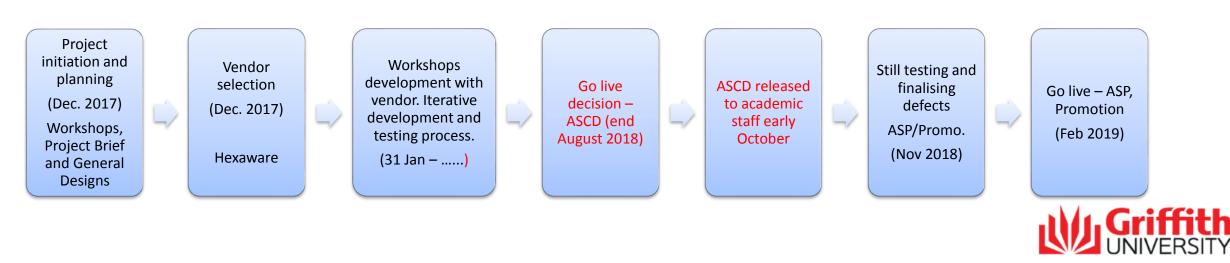


ASCD online – timelines

This was the plan...



This is where we are now...





Project challenges...

For me..

- Prior experience with ePerformance (for Professional staff) but new vendor
- I'm HR not IT translation please and trusting the experts!
- Being the key contact in the development phase, multiple developers at the same time..so many decisions
- Working through a matrix structure (at GU) to get things done

For the Project team...

- Resignation of Business Analyst early in the development phase
- Timeline blowout adding on top of BAU and other priorities
- Scope creep
- Additional \$\$ to complete 'please Sir..! need some more' (twice)
- To listen or to not listen to the Academic User Group (mid-year check in's)
- Limited time with vendor resources at GU time differences across the Pacific
- Keeping up momentum to get to the finish
- Small team for testing SIT and UAT

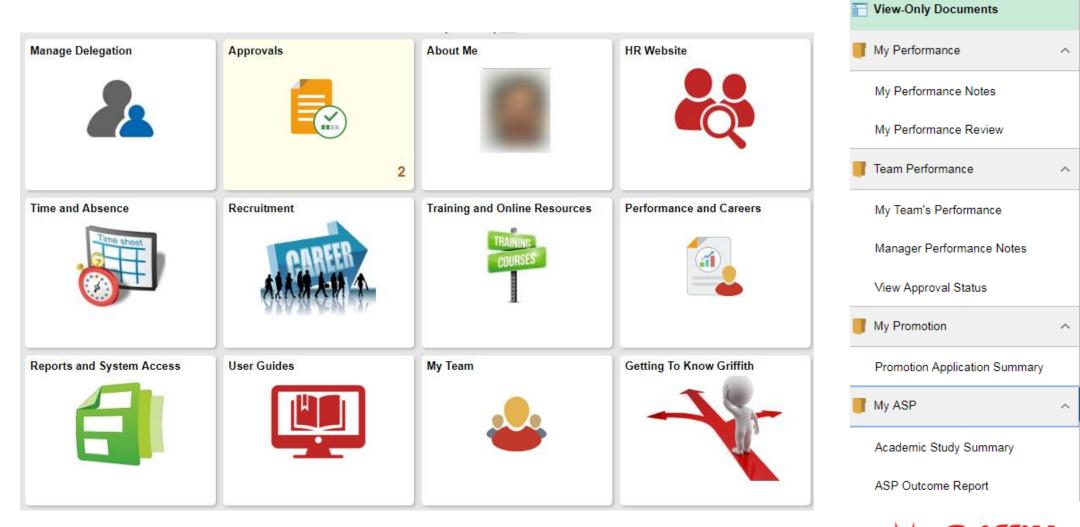
For HR and implementation...

- Right up to the last minute to release for this year's round of Academic Reviews
- As for implementation... we are in the thick of it now and will be so until mid 2019
- Save functionality and loosing data
- ePerform Goals and Objective step
- ASP/Promotion Eligibility checking assumptions





Project highlights...



ASCD – transition to online 2018/2019

2018/2019	
Sep/October	Group Executive briefings
11 October	Announcement from DVC (A) to commence 2018 round
12 October	ASCD online templates batch created for all academic staff by HR System Administration
October/November	 Campus based information sessions for Academic Staff and Heads (link from website) Drop in sessions HR Staff available for individual Element/HOD briefings
Approx. 26 October	 Staff member to complete 'Goals and Objectives' step Supervisor to confirm "Goals and Objectives'
14 November	ASCD documents (self evaluation) completed by staff member ready for supervisor review
16 -18 November	PATCHING – SYSTEM NOT AVAILABLE
December-February	Group Moderation Committees where relevant
December-February	Performance and Career discussion between staff and supervisor
February/March	ASP and Promotion modules released for staff prior to 2019 round
Approx. March	ASCD online templates for 2019 will be batch created by HR System Administration for 2019 review
Approx. by end April	Supervisor and staff member to confirm 'Goals and Objectives' for 2019



Transition and communication...

- Manage key stakeholders (Deans Academic)
- Get the change on the agenda
- Key messages and standardised resources for HR Advisory and HR Business Partner staff
- Online and paper based user guides
- Video guides short and sharp for key points (e.g. re-open a document)
- Campus briefings (9)
- Element briefings (6)
- Computer based drop in sessions (19)
- Head of Element briefings
- Biggest challenge get the academic staff to come and learn about the change



ASCD – steps in the online process...

 ASCD/AMRP template available via 'Performance and Careers' in the Staff Portal. 9 Oct. Enter your Goals and Objectives for the current review period (2018), click Save Let your supervisor know that you have completed this step and discuss where relevant Nominate Participants (optional) to comment on your documents (e.g. Research Centre Mid Oct. Director, PhD Supervisor) Supervisor to review the Goals and Objectives and click Confirm Goals and Objectives · Supervisor to approve staff members request or nominate additional Participants Mid Oct. · Complete the Self Evaluation step by documenting your progress and outcomes for the current review period and drafting your Goals and Objectives for the forthcoming review 14 Nov. period (2019) Supervisor to review the Self Evaluation, recommend work profile and submit to the Head of Element for approval (note: document will auto approval if supervisor is HOE) Supervisor and staff member meet for the annual discussion Dec-Jan Supervisor shares documentation with Employee Review your supervisors comments and Acknowledge that you have met and discussed your progress for the current review period and plans for the forthcoming review period Jan/Feb •The ASCD documents are now complete and accessible via "Historial Documents" By end Feb.

Notes:

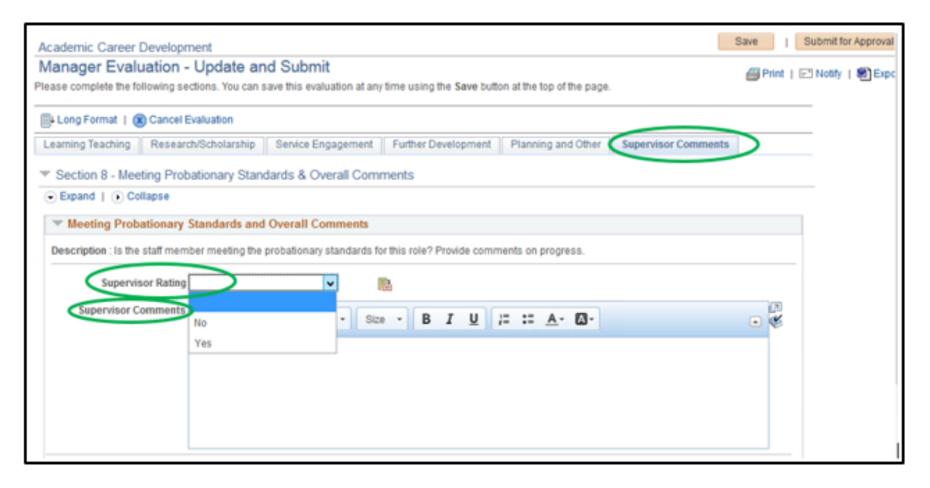
- Work Profile changes will workflow to Head of Element for approval (or self approve is Supervisor is HOE)
- Confirmation review documents will workflow to the delegated approver along with changes to Work Profile

Appointment Type	Confirmation of Appointment Decision Maker
Fixed-Term	Head of Element to forward recommendation for confirmation of appointment to the relevant Dean (Academic) in accordance with the timeframes specified above.
Continuing	Head of Element to forward recommendation for confirmation of appointment to the relevant Group Pro Vice Chancellor in accordance with the <u>timeframes specified above</u> .



ASCD – steps in the online process... Probation/Confirmation

Section 8 – Meeting Probationary Standard & Overall Comments

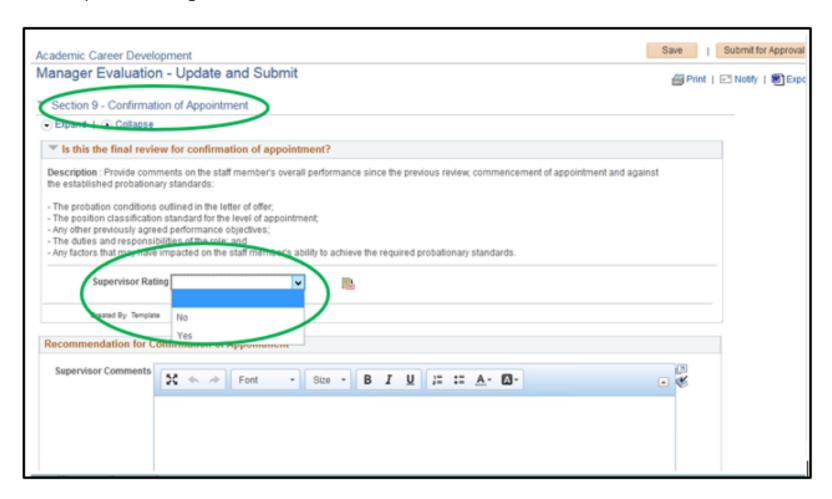




ASCD – steps in the online process... Probation/Confirmation

Section 9 – Confirmation of Appointment

Enter Supervisor Rating.





AMRP – steps in the online process...

Oct.

•ASCD/AMRP template available via 'Performance and Careers' in the Staff Portal.

Mid Oct.

- •Enter your Goals and Objectives for the current review period (2018), click Save
- •Let your supervisor know that you have completed this step and discuss where relevant
- Nominate Participants (optional) to comment on your documents (e.g. Research Centre Director, PhD Supervisor)

Mid Oct.

- Supervisor to review the Goals and Objectives and click Confirm Goals and Objectives
- Supervisor to approve staff members request or nominate additional **Participants**

Nov.

• Complete the **Self Evaluation** step by documenting your progress and outcomes for the current review period and drafting your Goals and Objectives for the forthcoming review period (2019)



- •Supervisor to review the Self Evaluation, recommend work profile and submit for approval if required
- •Supervisor and staff member meet for the annual discussion
- Supervisor shares documentation with Employee

Jan/Feb

• Review your supervisors comments and Acknowledge that you have met and discussed your progress for the current review period and plans for the forthcoming review period

•The AMRP documents are now complete and accessible via "Historical Documents"

By end Feb.



ASCD – responsibilities in online process...

Who	Responsible for
Academic Staff Member	 Enter the 'Goals and Objectives' and advise Supervisor Complete 'Self Evaluation' Meet with your supervisor to discuss you achievements and career and development goals 'Acknowledge' the document to complete the process
Academic Supervisor	 Complete the 'Goals and Objectives' step to enable the staff member to complete the Self Evaluation Review the 'Self Evaluation', request any additional information Participate in moderation meeting if required Schedule a discussion with the staff member
Peer reviewer	 You will be provided with a link to the Performance template to be able to view and provide comments on the staff members documentation. Most likely use of the Peer Review functionality may be Research Centre Directors
Head of Element	 Approve Work Profile when required through the Approvals tile. You will be notified by email of this action
Dean – Academic	Approve Confirmation of Appointment where required (fixed term staff)
Group Pro Vice Chancellor	Approve Confirmation of Appointment where required (continuing staff)

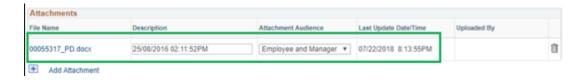
ASCD – key tips for the academics...

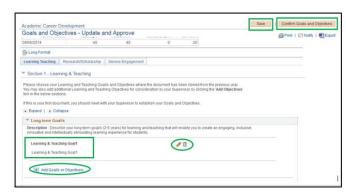
Always save your document prior to leaving the page or performing another PeopleSoft related task



- There are **2 steps** that must occur before (as a staff member) you can complete your self evaluation
 - 1. Staff member to enter the Goals and Objectives, click 'Save'
 - Supervisor to confirm Goals and Objectives, click "Confirm Goals and Objectives'
- Don't forget to attach the required documents

(per the policy or your Elements requirements e.g. Research Plan)







ASCD – resources available...

Websites

- ASCD Staff
- ASCD Supervisor
- **Academic Manager Review**
- Probation and Confirmation page (linked from ASCD Staff page)
- Academic Promotion
- Academic Studies Program
- Academic Equity Development Program

HR User Guides

- ASCD Staff Member Guide
- ASCD Supervisor Guide
- AMRP Staff Member Guide
- AMRP Supervisor Guide





International Research Industry Alumni About Griffith Staff

Home > Employment > Academic Staff Career Development

Academic Staff Career Development

Academic Staff Career Development is a suite of policies and procedures relating to the conduct of academic work.

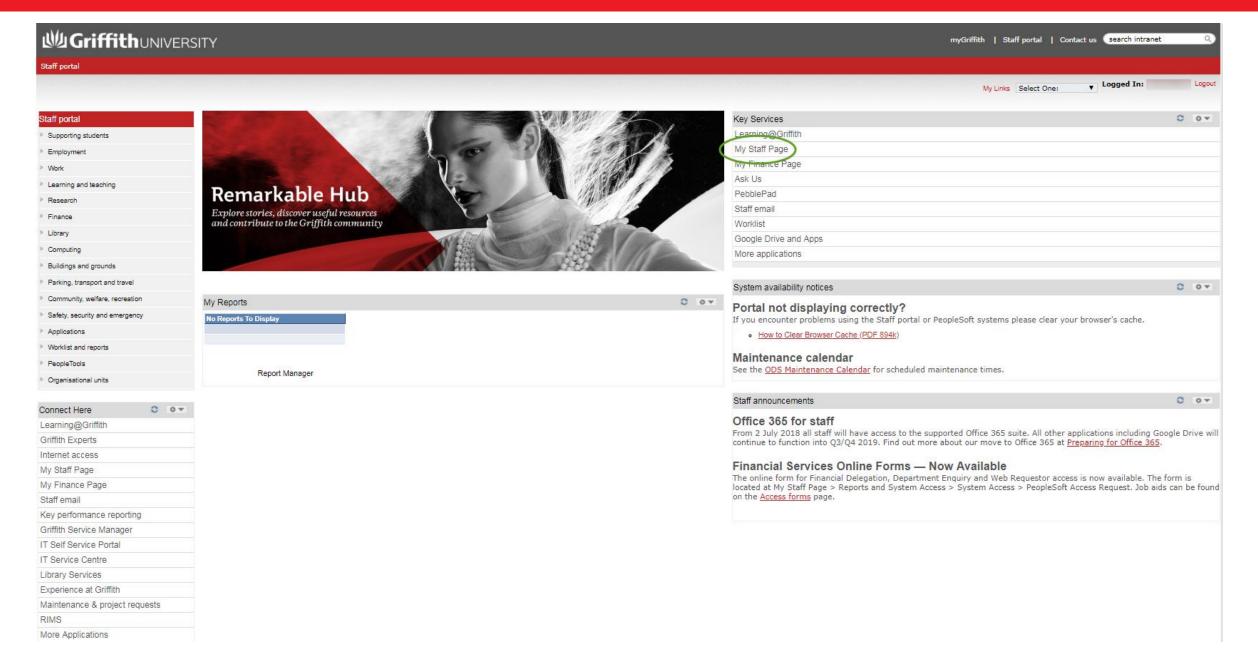






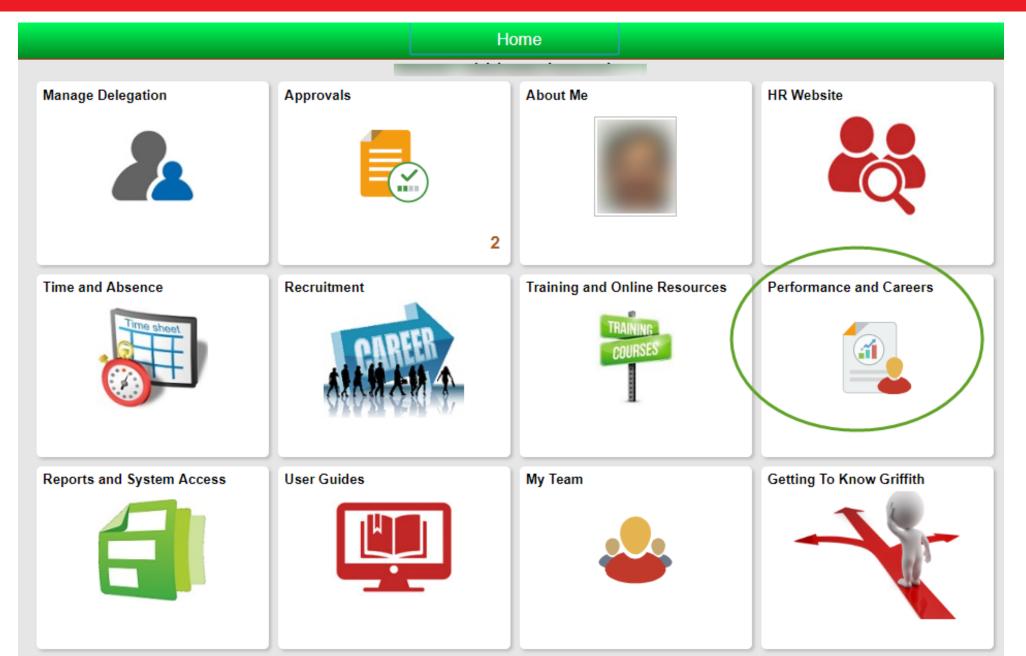
Access to Performance and Careers – via My Staff Page...





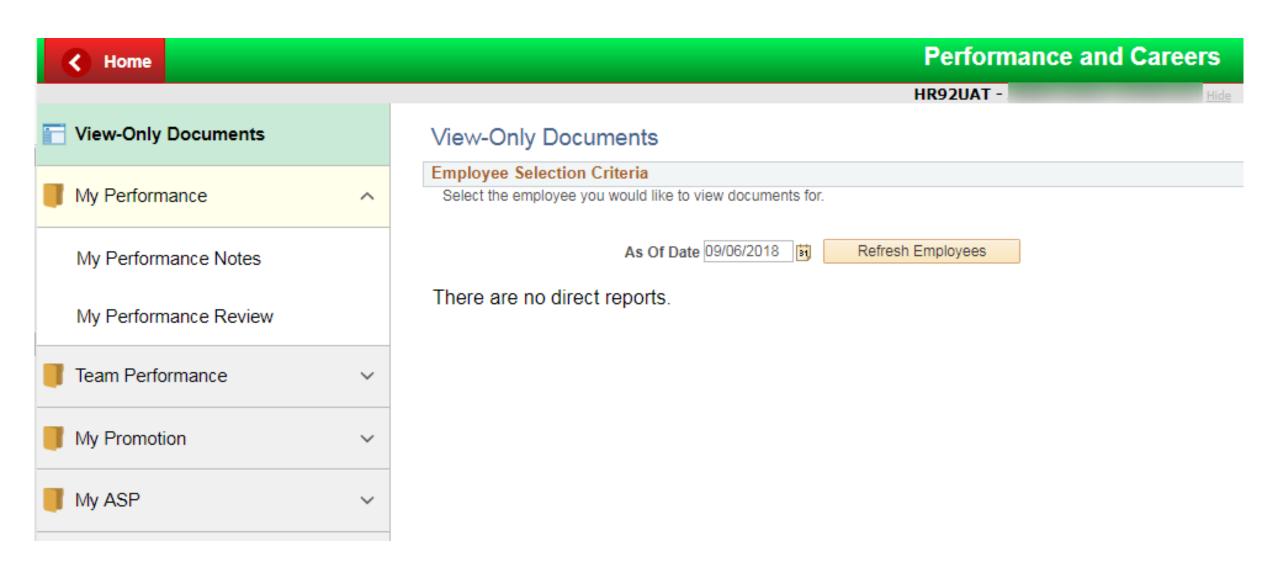
Access - My Staff Page...





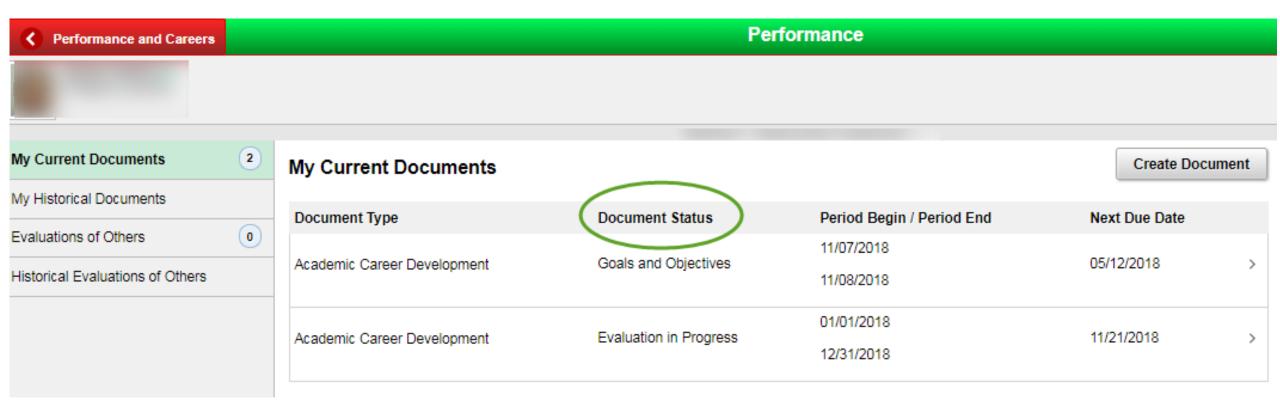
Access – My Performance





Access – ASCD





Sample template of ASCD online...Goals and Objectives



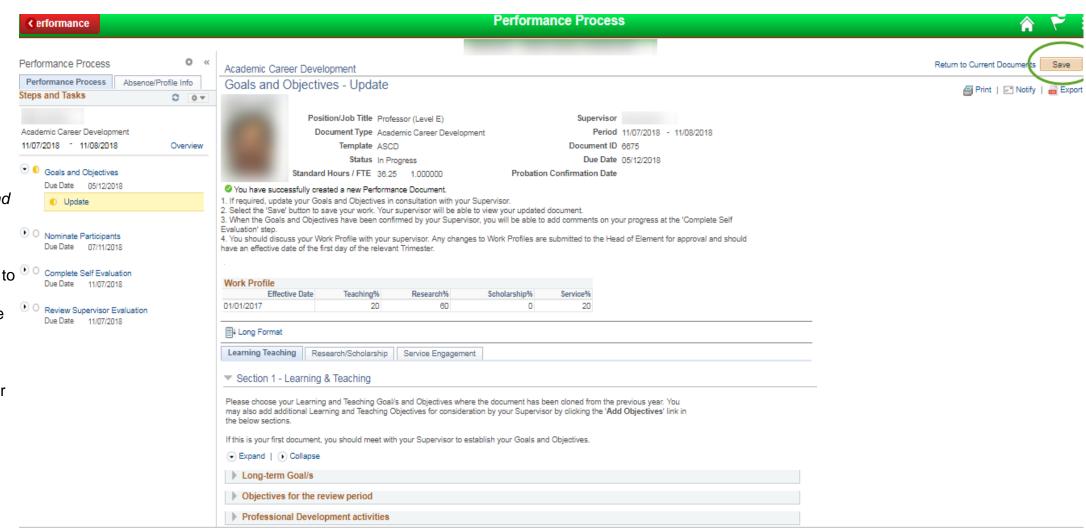
The document will be available for editing:

- · Long-term Goal/s
- Objectives
- Professional Development

In future years, goals and objectives will clone across.

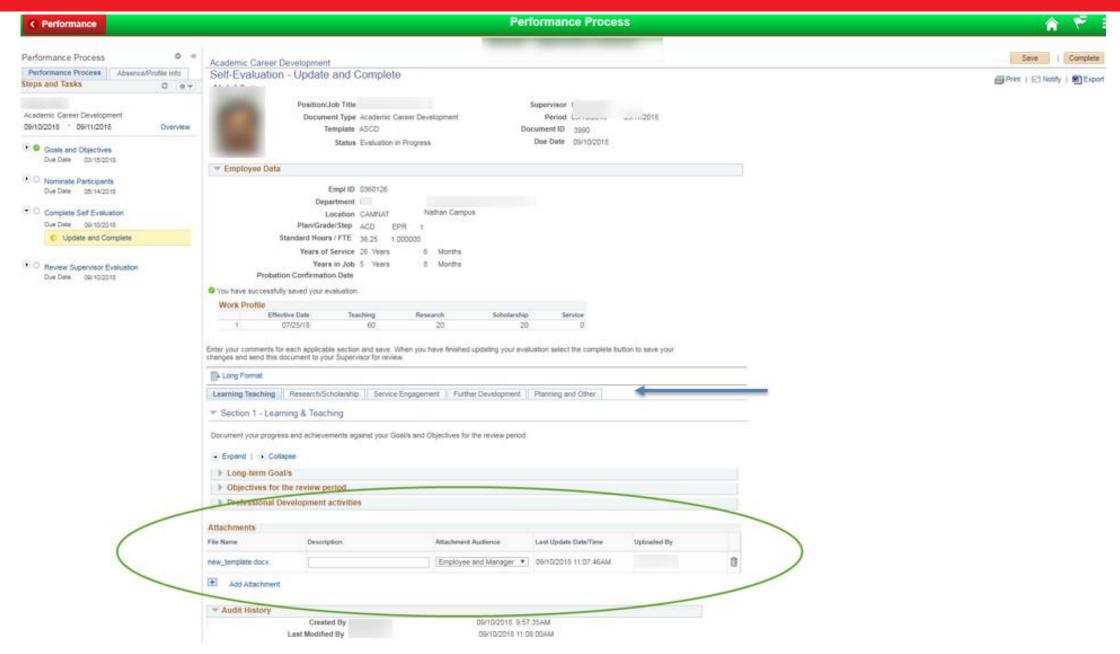
The document will need to be shared with the supervisor to confirm the goals and objectives.

Following this step, the document is available for completion by the staff member.



Employee view of ASCD online...self evaluation



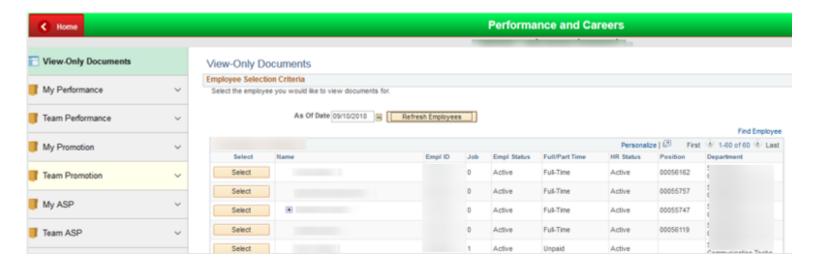


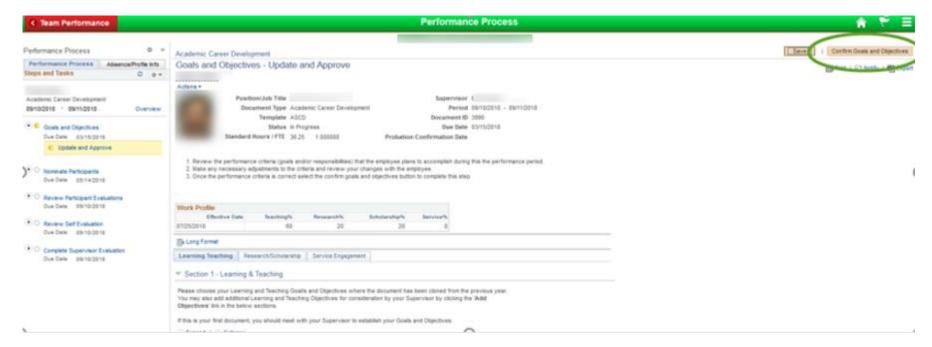
Supervisor view of ASCD online...



The Head of Element/ Supervisor can view all staff reporting to them both directly and indirectly.

First step for the supervisor is to confirm the Goals and Objectives. When this action has been completed the staff member will be able to complete their self evaluation and attach documents.

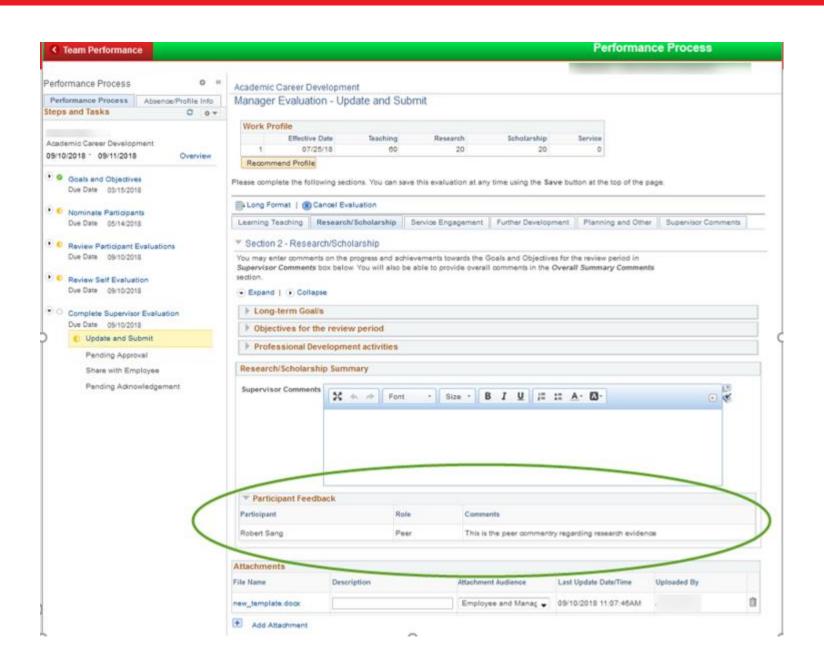




Supervisor view of Peer comments...



- Supervisor can view Peer comments by each area:
 - Learning & Teaching
 - Research/Scholarship
 - Engagement & Engagement



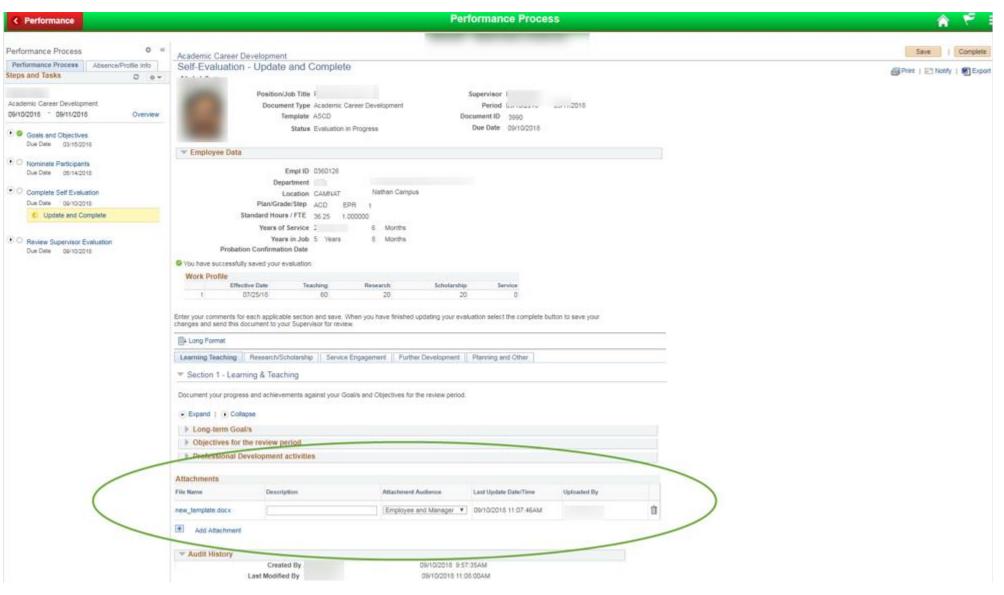
Attachment framework...



 Ability to add multiple attachments.
 Supervisor can review attachments and also add.

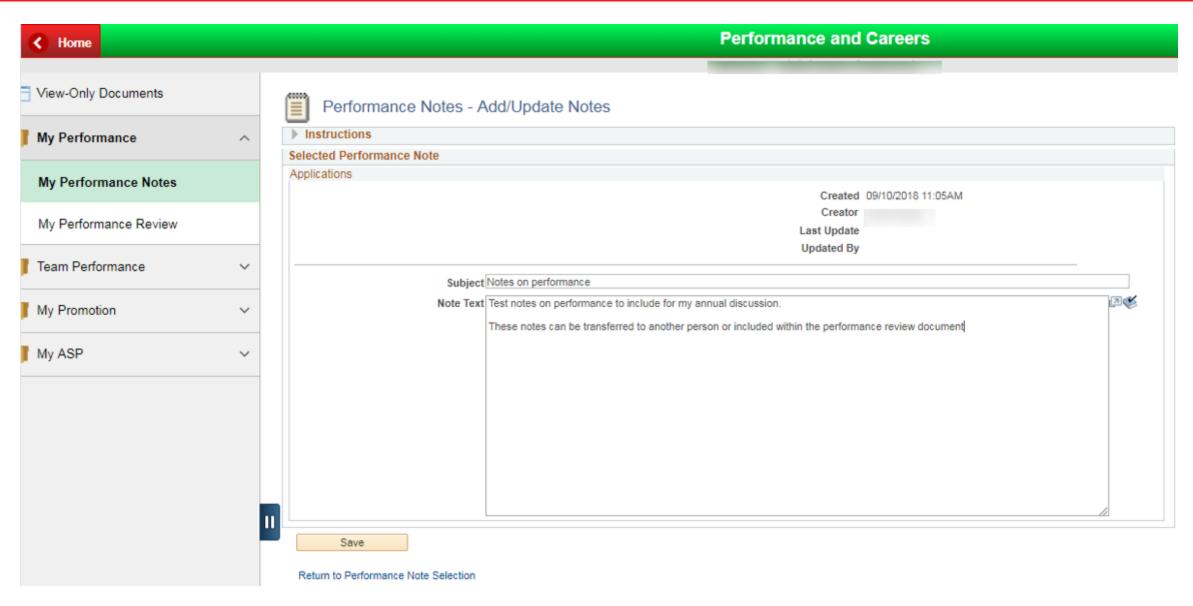
Example attachments:

- SET/SEC
- Research Profile
- Research Plan
- Element specific requirements



Accessing performance notes functionality...

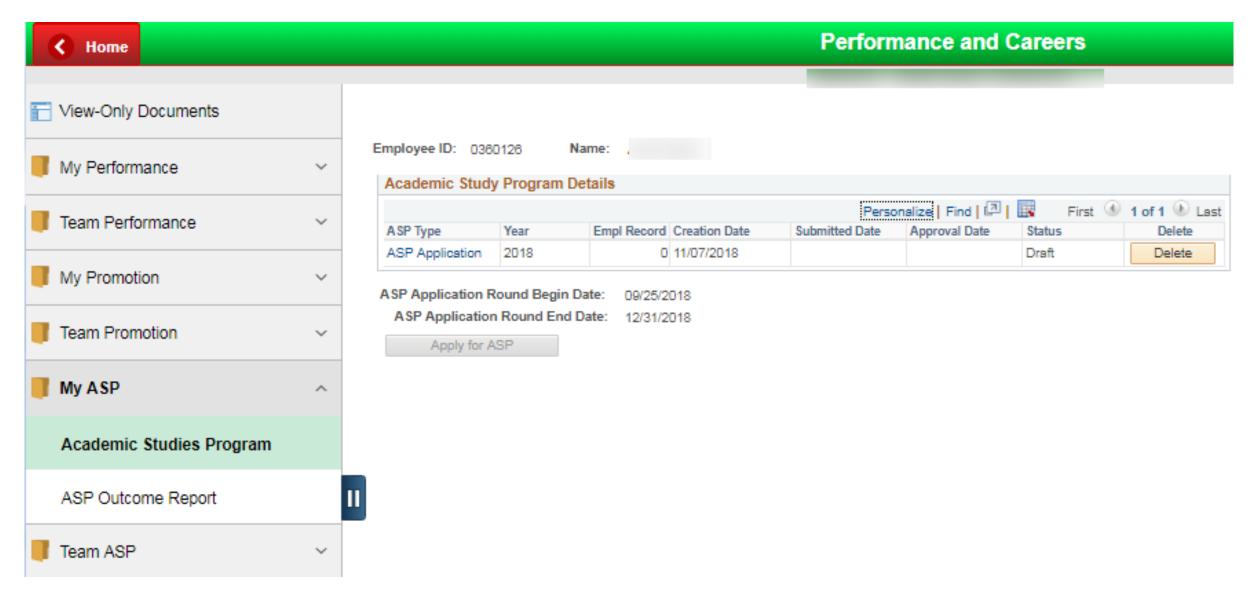




Online applications for ASP ...



Staff member can view all ASP applications (current and historical)

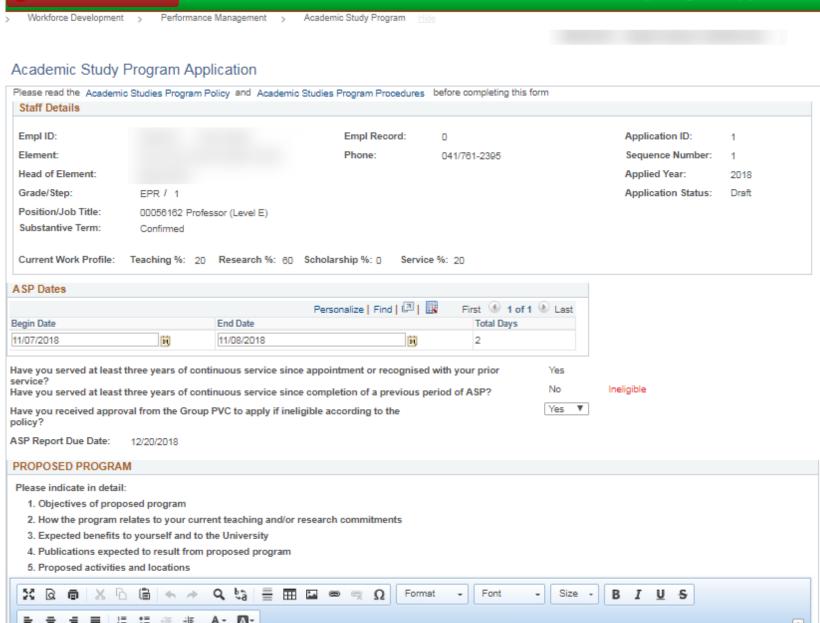


Online applications for ASP ...



Create an online ASP application (save and return, submit)

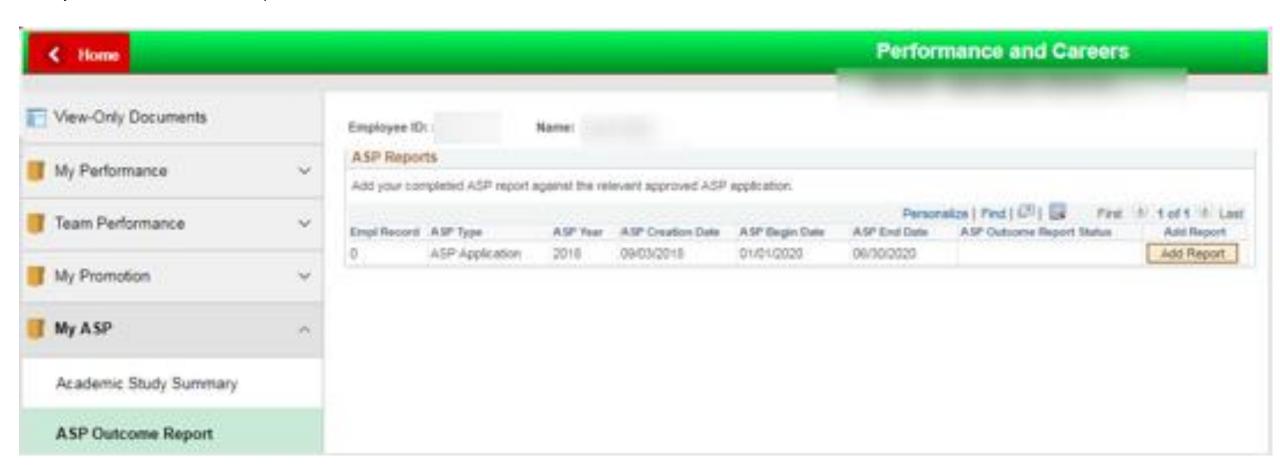
Cerformance and CareersAcademic Study Program Application



ASP outcome reports ...

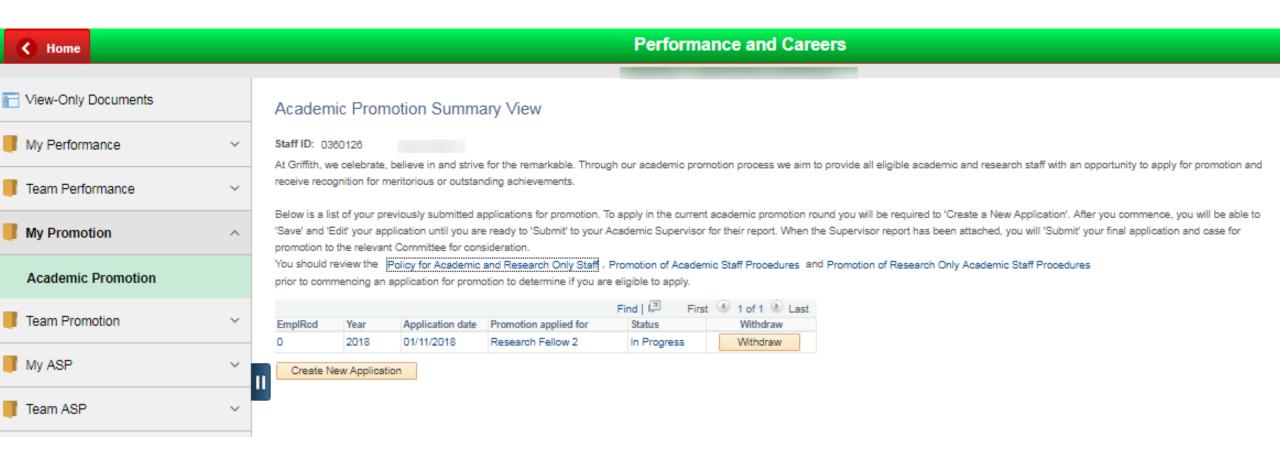


Ability to submit ASP Outcome report – workflow to Head of Element



Online applications for Promotion ...

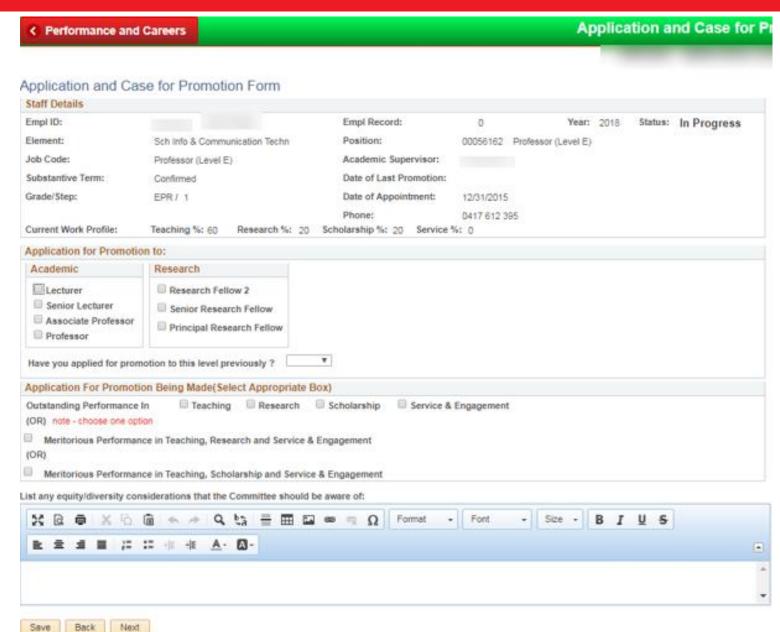




Online applications for Promotion ...



Create a new promotion application and view historical applications



HR Workcentre...



