



INFORMATION SHARING AND TRAINING 101

SESSION 6016
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ADU 7-9 NOVEMBER 2018

PRESENTERS

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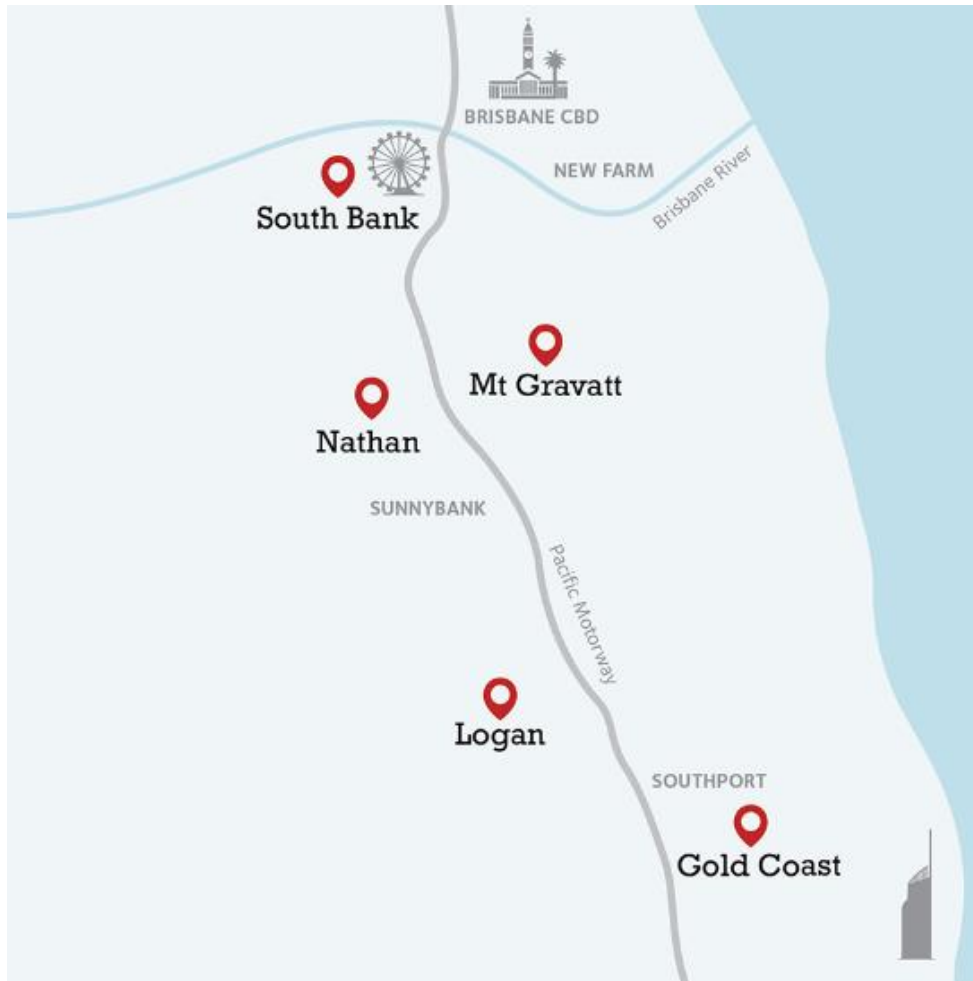
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GRIFFITH UNIVERSITY



- 6 campuses (Including Digital Campus)
- 50,000+ students
- 8,500+ International Students
- Ranked in the top 2% of universities globally
- 200 degrees
- 200,000 alumni across 130 nationalities
- 20+ research centres and institutes



GRIFFITH UNIVERSITY & ORACLE

Database Infrastructure

- Oracle 12c Real Application Clusters Database/Dataguard
- Oracle 12c Grid Infrastructure/ASM

PeopleSoft

- Campus Solutions 9.0 Bundle 42 – Moving to 9.2 mid 2019. PeopleTools 8.55.23
- Integration Hub Portal 9.1 PUM 5
- Finance 9.2 PUM 24 – Moving to PUM 28 on 16/11
- HR 9.2 PUM 22 – Moving to PUM 26 on 16/11

PeopleTools 8.56

- PeopleTools 8.56.09

OVERVIEW

Introduction

- Strategic alignment
- Objectives
- Benefits

Training

- Ongoing Existing Systems
- New Functionality

Information Sharing

- Why - Benefits
- Who
- What
- How

Projects

- Training Sessions
- Self-paced Training
- Job Aids – Includes handover sessions



INTRODUCTION

Strategic Alignment
Objectives
Benefits

Strategic Plan

2018–2019



Staff

GOAL 3.

To attract and retain excellent staff who, through their teaching, research and professional support, will positively contribute to Griffith's development as a university of influence

- Engaged and committed workforce valued by the University
- Developing and engaging our people

OBJECTIVES



- Education
- Information Sharing
- Streamlining
- Improving

BENEFITS

- Involve the Business in each step
- Leads to greater investment

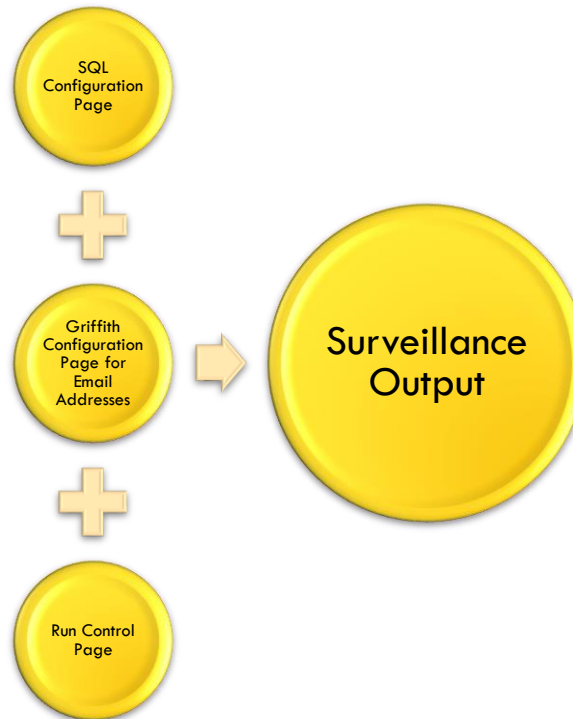




TRAINING

Ongoing Existing
Systems
New Functionality

ONGOING EXISTING SYSTEMS





- Biannual Training to staff in Schools
- Policy updates
- Refresher – Course Maintenance



- SharePoint – Job aids and training documents
- Online Training
- Ongoing guidance

NEW FUNCTIONALITY



“An implementation will not be successful if end users don’t embrace the new system. Training and tools are key to user adoption, as is establishing a champions network from within the user community that will advocate for the project and user adoption before, during, and after the implementation.” -

<http://www.marshclearsight.com/successfully-implementing-a-new-system-within-your-organization/>



INFORMATION SHARING

Why – Benefits
Who
What
How

WHY - BENEFITS

Well attended and supported

Greater cohesion

Quicker resolution

Proactive

WHO

- BSS – Student
- EIS Assist
- BSS – Finance
- BSS – HR
- Peoplesoft Development Services
- Other EIS teams – CRM, Patching Services, Database Services, Applications and Middleware Services and Integration and Application Development



WHAT



- Security
- Surveillance Queries
- Application Designer
- Testing Framework
- SQL Developer and SQL Optimiser
- Integration and ODI
- Data Migration Workbench

HOW



Outlook



OneDrive



Word



Excel



PowerPoint

- Microsoft Applications are used to collaborate
- Next step – Video sessions



OneNote



SharePoint



Teams



Sway



Forms



PROJECTS

Project Management
Office

Training Sessions

Self-paced Training

Job Aids – including

Handover sessions

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PROJECT MANAGEMENT OFFICE

Vision

Create a foundation for consistent change management success across all projects.

Guiding Principles

Trust

Respect

Commitment

Communication

The Change Management Community sees the many benefits of properly managed change including Increased awareness and engagement, improved buy-in and reduced impact on day to day operations



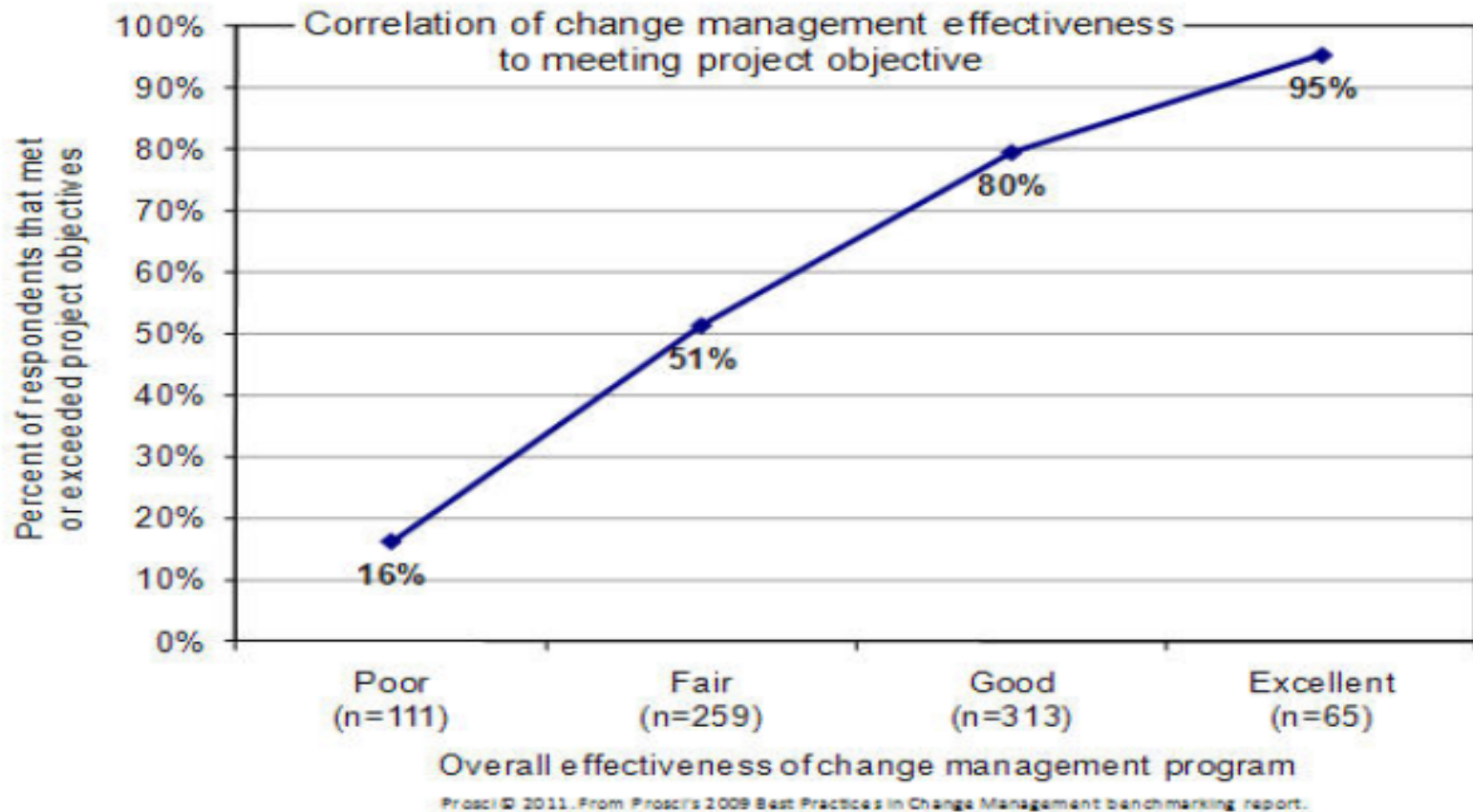


Figure 1 - Correlation to meeting objectives

Prosci (2012) have demonstrated the close relationship between the effectiveness of change management programmes and the proportion of projects that meet or exceed objectives.

“With excellent change management, your project is six times more likely to meet objectives than with poor change management.”

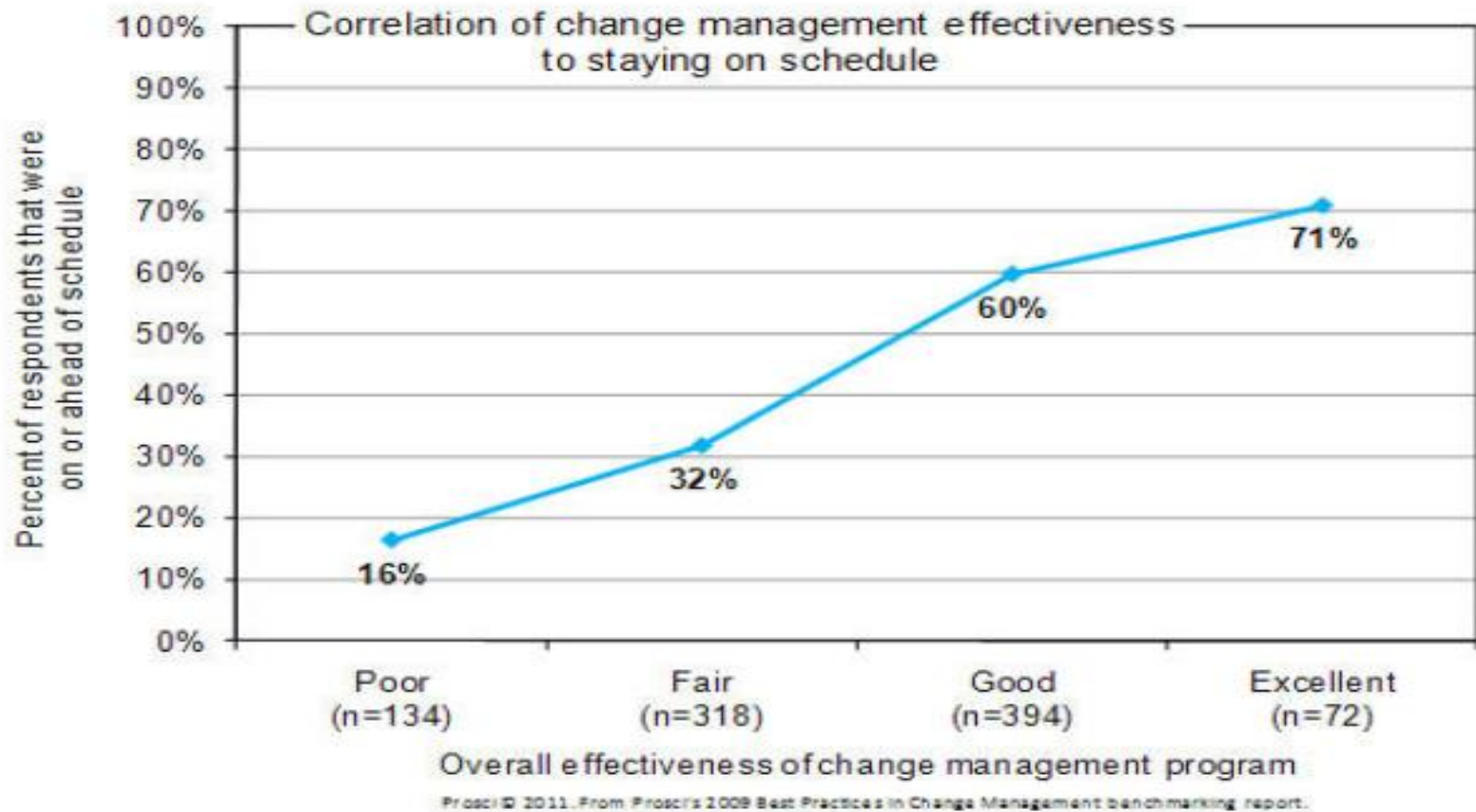


Figure 2 - Correlation to staying on schedule

Projects with effective change management are more likely to stay on schedule

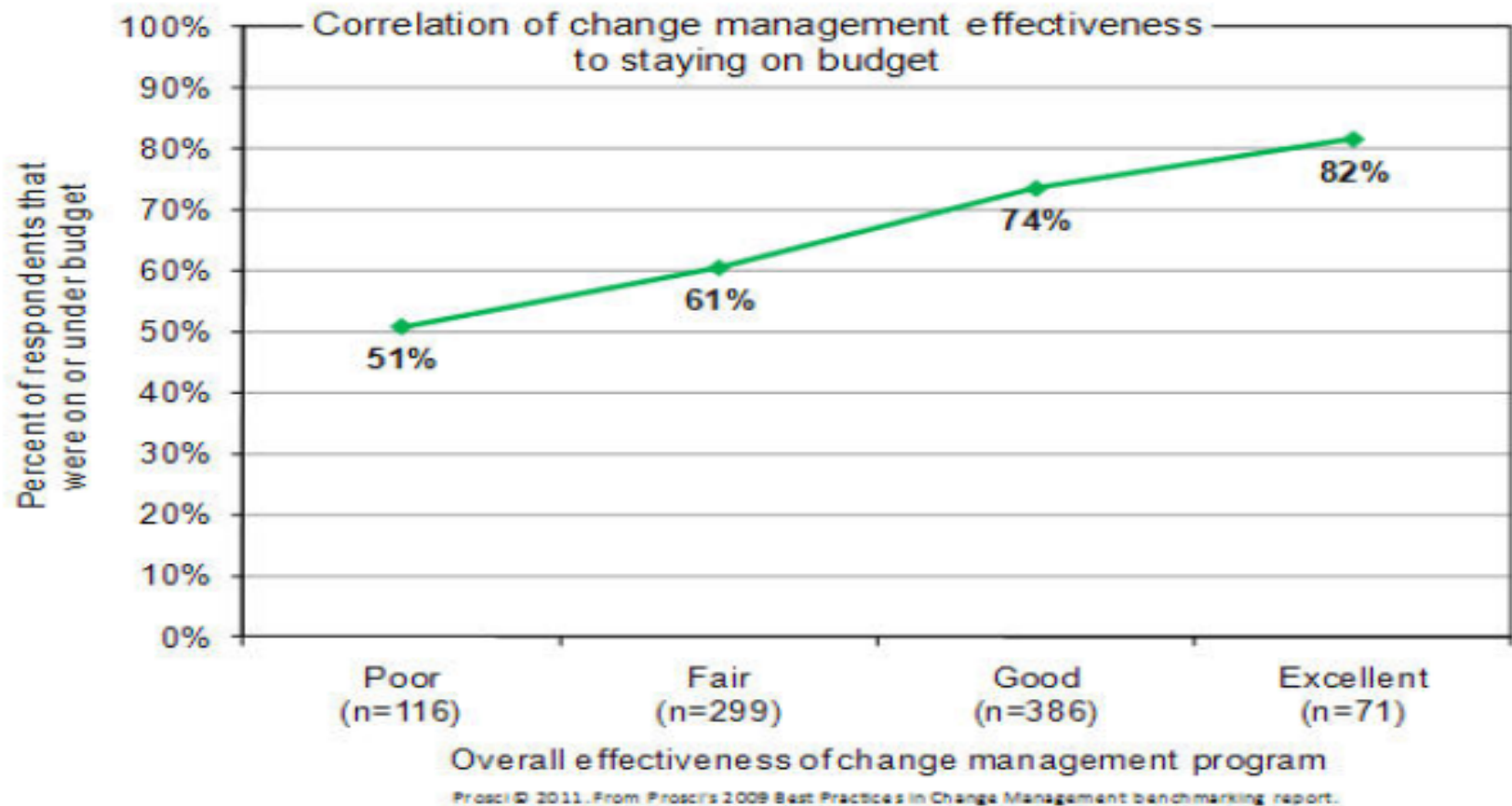


Figure 3 - Correlation to staying on budget

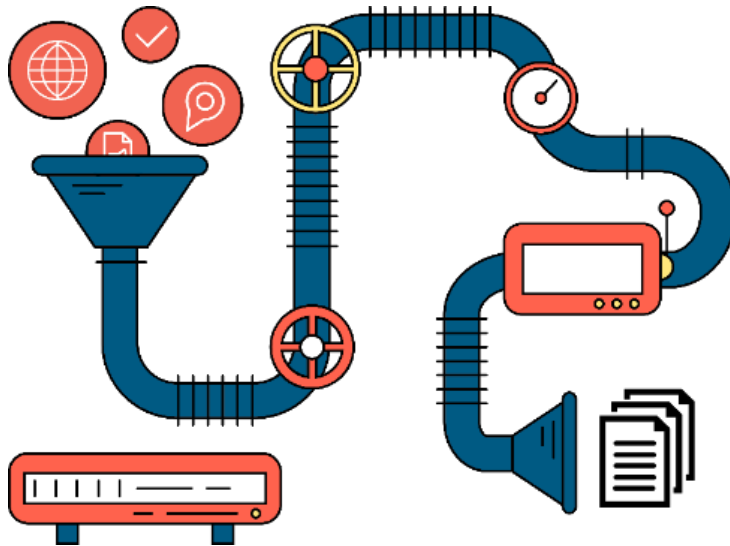
Projects with effective change management are more likely to remain on budget

PROJECTS

Streamline Timetabling

Exams

Assessment Application



TRAINING SESSIONS

- Face to Face Training in computer labs
- Sandpit environment for training on new functionality
- Job Aids



SELF-PACED TRAINING

- Pair self-paced training with Sandpit Environment
- Instructional Videos
- User Guides
- Quick Reference Guide



JOB AIDS AND HANDOVER

- Pair self-paced training with Sandpit Environment
- Instructional Videos
- User Guides
- Quick Reference Guide





CONCLUDING THOUGHTS

ANY QUESTIONS?

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**ALL ALLIANCE PRESENTATIONS WILL BE AVAILABLE FOR
DOWNLOAD FROM THE CONFERENCE SITE**



THANK YOU!



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